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Official website of the company

To download the terminal and obtain up-to-date information, it is recommended to use the official website of the company. Information posted on unofficial resources cannot be considered reliable and the company is not responsible for it.

You can use other sources of information if they are listed on the official website.

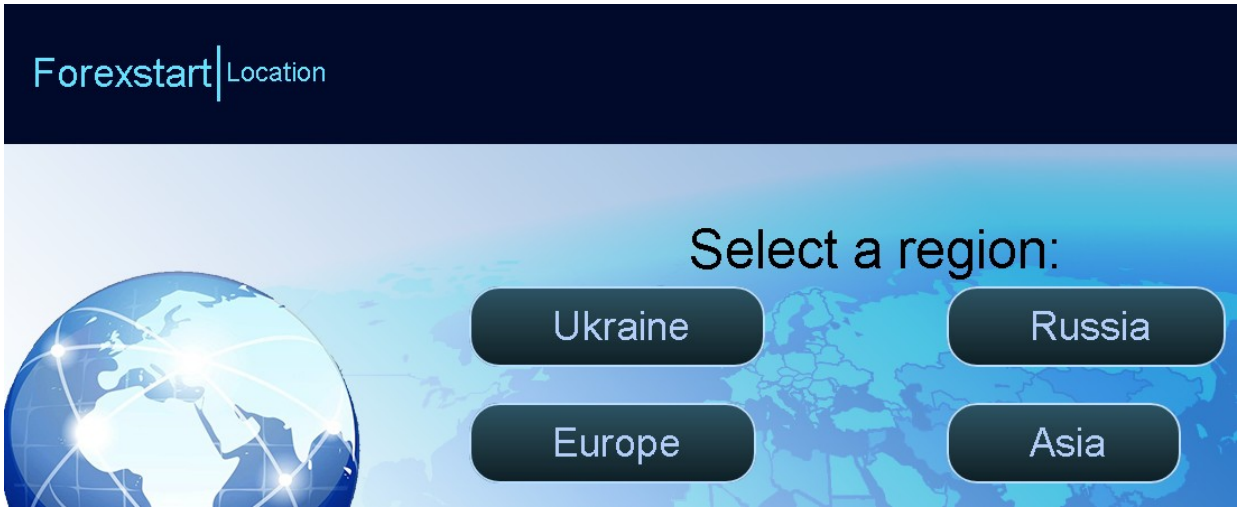
It's important to know

Please note*: You may need a VPN to use the company's official website or login to your personal account.*

Actual link to the official website of the company

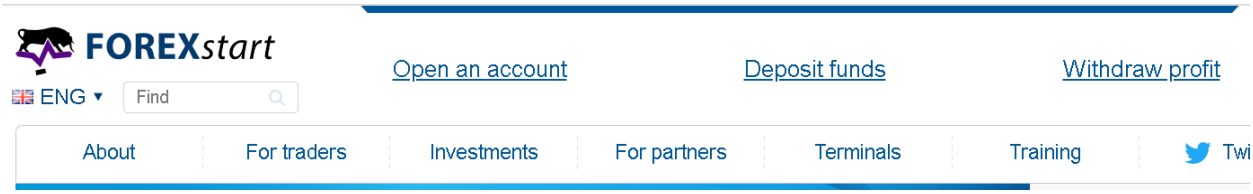
You can find out the current link to the official website in the «Mobius Trader 7» trading terminal or using a special website. Also, the current link to the official website can be found by contacting the company's support service e-mail - support@forexstart.org

The current address of the official website can be found at the link - https://fxstart.org/

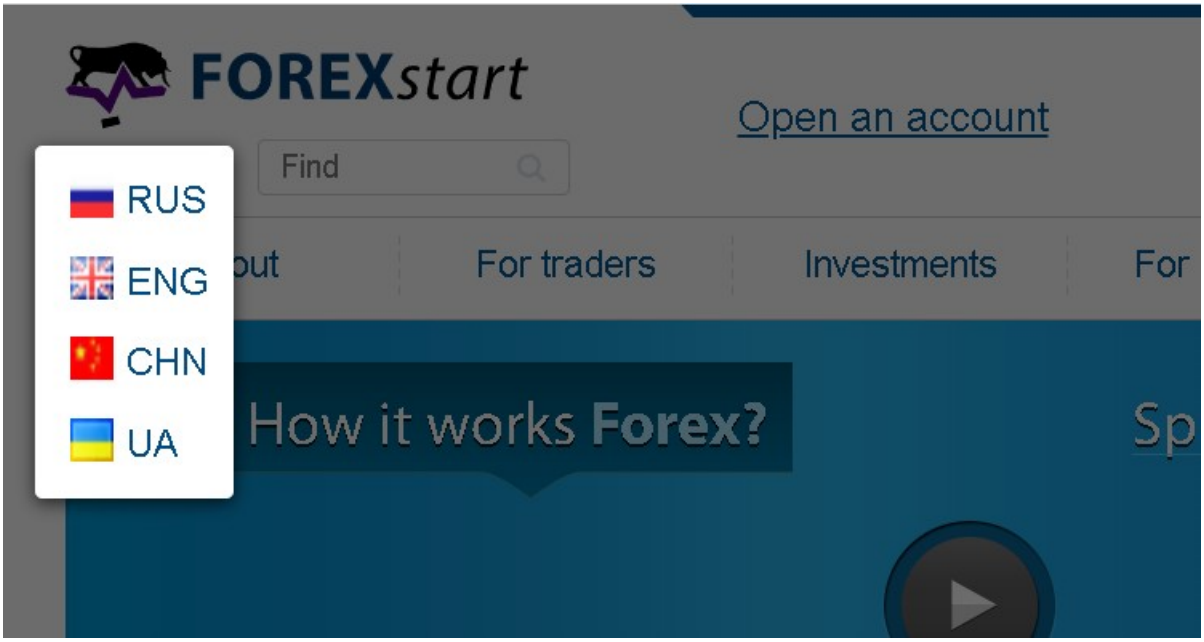


Website navigation

For easy navigation on the official site, the main menu is used, which groups the main sections.



For the convenience of information perception, the site interface can be presented in one of four national languages (Russian, English, Chinese, Ukrainian).



Trading conditions and symbols available for trading are presented in the "**For Traders -> Terms of trade**" (**Trading Conditions**) section.

Symbols available for trading

The company provides the following groups of symbols for trading:

Group	Description
Forex	Currency pairs with a "floating" spread size [1].
Forex ECN	Currency pairs traded on the interbank market. These currency pairs have a minimum spread[2].
Forex BIG	Currency pairs with the maximum spread. According to these currency pairs, the maximum amount of bonus funds for traded positions is credited[3].
Forex FIXED	Currency pairs with a fixed spread[4].
Currency Exchange	Currencies not traded on FOREX[5].
Metals	The most popular metals traded on the market[6].
Indices	The most popular national and sectoral indices.
CFD Stocks	The most popular stocks traded on the stock market. These instruments are traded under "CFD" terms.

Warning

Important*: The Company reserves the right to unilaterally change the trading conditions and form a list of instruments available for trading.*

We recommend checking the list of instruments available for trading with the information published on the company's official website.

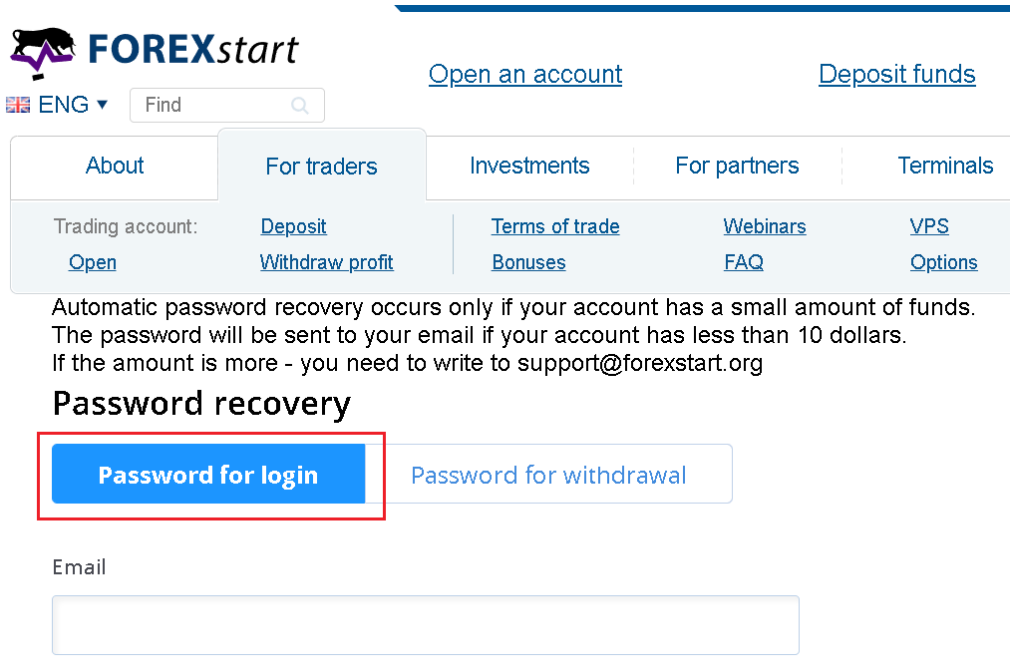
The list of instruments that are available for trading in the "**MetaTrader 4**" terminal may differ from the list of instruments published on the official website.

[1] Spreads are at their lowest when the market is most active. The commission is 0.3 points. We don't have any hidden fees: you pay us exactly 0.3 pips of commission per trade.
[2] ECN - non-bank trading system. Allows you to exclude the bank and thereby reduce the spread (from 0 pips). Commission charged 0.6 pips.
[3] When trading with these currencies, you get $80 per lot under the bonus program (on standard accounts, in dollars). When trading on cent accounts, the payout amount is recalculated according to the type of account.
[4] Spreads are fixed. No commission.
[5] Commission upon purchase up to 1% of the amount.
[6] Commission 0.3 pips.

Access recovery

If for some reason you cannot enter the "Personal Area" or you have lost the password to enter, you can restore access using a specialized procedure.

To resume access, you must fill out a special form on the official website of the company. It is necessary to use the section "**About the company -> Forgot your password**" of the main menu of the official website.



When filling out the form, you must specify the type of password and e-mail that was specified during the initial registration. A trader can request a "**Login Password**" (master password) or a "**Withdrawal Password**" (special financial password)..

Information

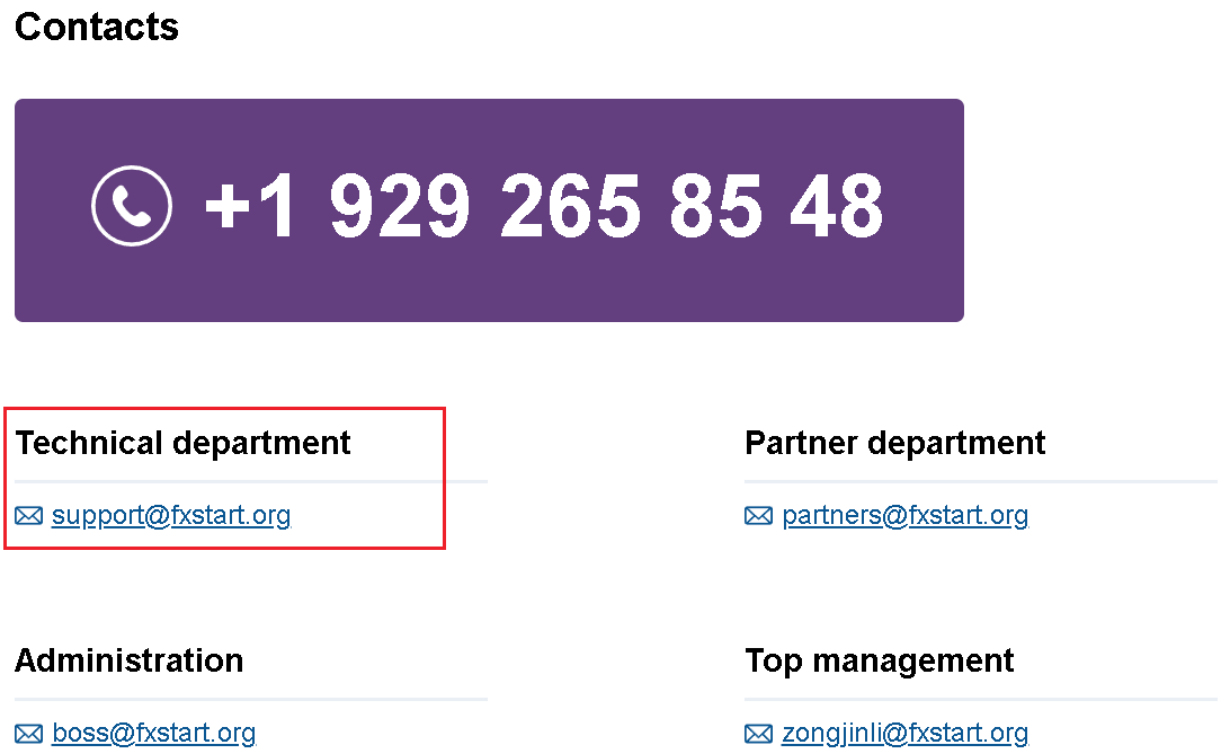
Please note: *"**Login Password**" is used to enter your personal account or trading terminal.*
*"**Withdrawal Password**" is used only when applying for a withdrawal of funds and is a specialized.*

Warning

Importan: *Please keep the "withdrawal password" securely and do not share it with other traders or company employees.*

Contact Information

Contact information necessary for communication with the administration, financial department or support service can be found on the official website. To do this, use the section "**About the company -> Contacts**" of the main menu of the official website.



Current contact information can be found by contacting the online chat on the official website of the company.

Recommendation

Please note: *For general questions or problems encountered while using trading terminals, please contact the online chat or email support service - support@forexstart.org / support@fxstart.org*

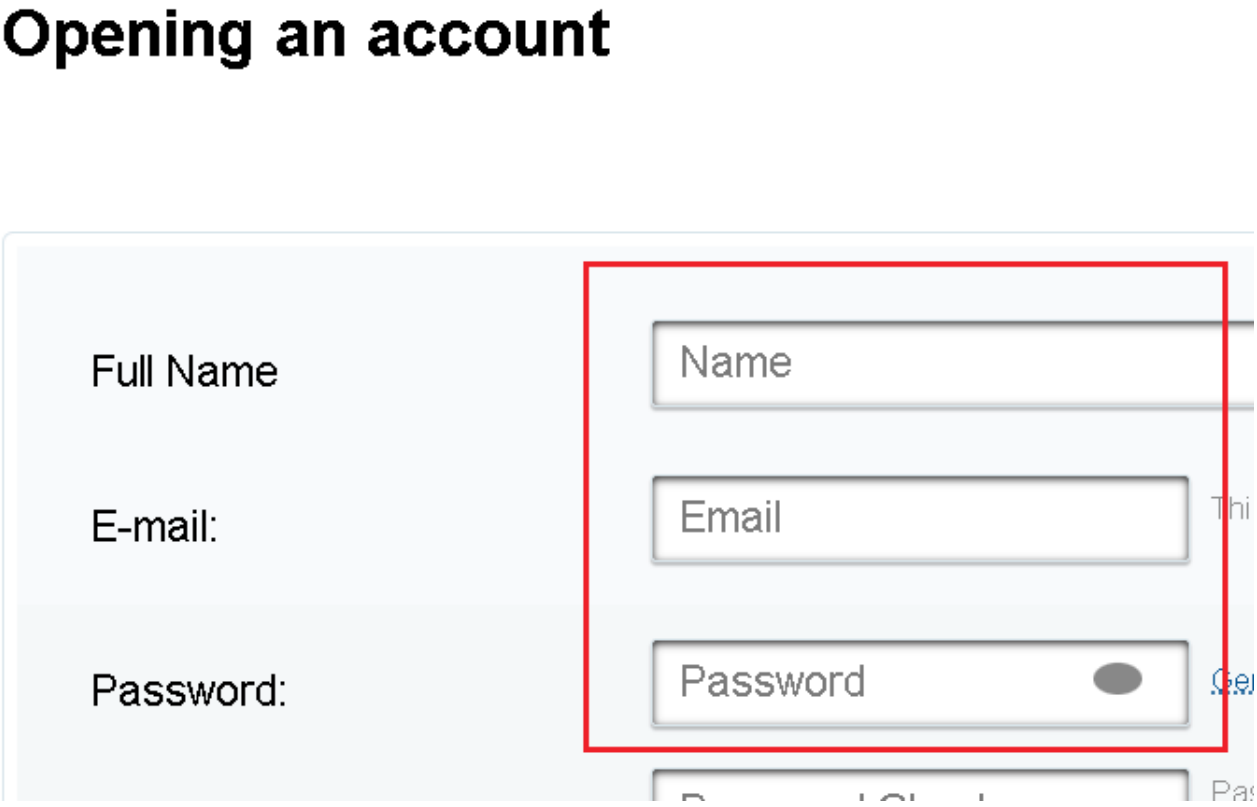
Warning

Importan: *When contacting mailboxes, it is recommended to describe in detail the problem or the reason for the appeal. It is advisable to attach screenshots from your personal account or trading terminals.*

Registration of a personal area

If a trader does not yet have trading accounts with our company, he needs to go through the registration procedure on the official website. When filling out the “registration form”, the trader will be provided with a personal account and a trading account. As a rule, the first trading account will have a balance in dollars.

To fill in the “registration form”, a trader needs to use the “**For traders -> Open a trading account**” section of the main menu of the official website.



When registering a personal account in the form, you must specify your real name and surname, as well as a valid email address.

Information

Please note*: If a trader already has a personal account in our company, he can open an additional trading account using his personal account.*

Client agreement and personal data

The "**Client Agreement**" and "**Risk Warning**" are published on the right side of the "**Registration Form**".

If you have read the contents of these documents and after that you still have questions, please contact the support service at support@forexstart.org

You can also contact the online chat on the official website of the company.

Recommendation

Please note*: We recommend that you carefully study the "**Terms of Trade**", "**Client Agreement**" and "**Risk Notice**" before opening real trading accounts with our company.*

During the initial registration of a personal account or a new real trading account, it is recommended to indicate the real name and surname of the trader. These data can be indicated in English or as they are recorded in the national documents confirming the identity of the trader.

Warning

Importan*: When registering a real trading account, it is necessary to indicate the real first and last name, since these data may be required when restoring access to the trading account.*

If a trader does not plan to open real trading accounts with our company, in the "registration form" you can specify a personal pseudonym or the name of a demo account.

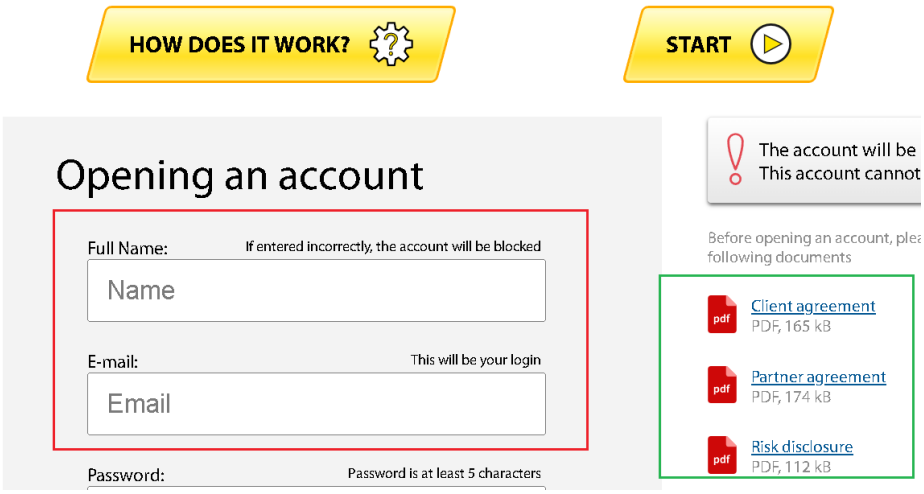
Investment program

Our company provides a special "**promotion**" for those traders who want to try their hand at managing other people's funds.

For successful participation in the investment program after the transition to the next stage, we will pay the trader a reward, the amount of which is specified in the rules of the investment program.

To participate in the investment program, you must go to a special section of the site dedicated to the investment program.

Before registering an "**Investment account**", it is recommended to carefully read the "**Client Agreement**", "**Risk Notice**" and the basic rules of the investment program.



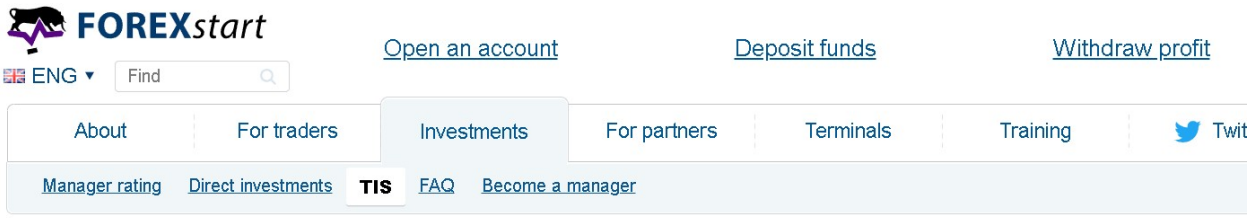
The investment program consists of 6 stages that must be successfully completed. For the successful fulfillment of all requirements, the trader receives the right to move to a new stage of the investment program. After moving to a new stage, the trader receives the remuneration specified in the rules.

Information

Please note*: When registering, you can specify a special "Promo code", which is part of the affiliate program. This code will allow you to receive 200 dollars to the balance of the investment account of the first stage.*

Trade Investor System

Our company has developed a special investment system in which everyone can become investors or traders who receive rewards for the successful management of other people's funds.



TIS (Trade Investor System)

You can be both a trader and an investor at the same time (including investing in yourself). Investor - invests in traders (unlimited number of traders) and his investments grow in proportion to the contribution. Trader - trades on his account and receives % of the profit that he brings to investors.

If you want to become an investor, just enter your personal account in the "**Investments**" section, then select the "**Trading Rating**" item, and connect to those traders that you like.

Information

Please note*: To participate in this project as a managing trader, you need to open a special trading account.*

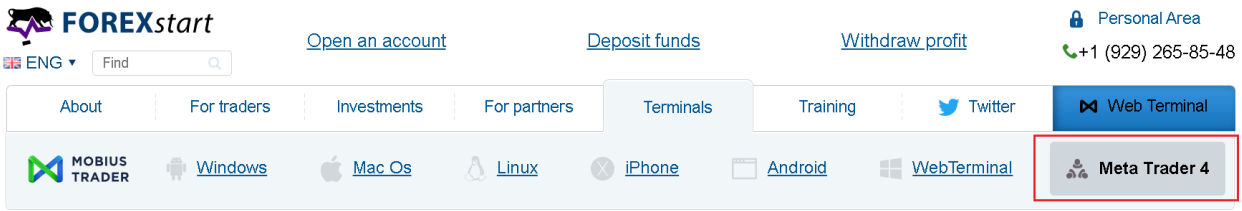
Initial funds to this specialized trading account will be transferred from the trader's real account. When closing the "TIS-account", all funds available on it will be transferred to the trader's real trading account.

Trading terminals

The main trading terminal in our company is the terminal «**Mobius 7**». A trader can use this terminal to make trading operations on mobile devices or from a personal computer.

For those who are used to working in the terminal «**MetaTrader 4**», we provide an archive with this terminal.

Terminals can be downloaded from the official website of the company. To do this, use the "**Terminals**" section of the main menu of the site.



Unlike the «**Mobius 7**» terminal, the alternative «**MetaTrader 4**» terminal can be used on a **PC** or by installing it on a **VPS**. Using the «**MetaTrader 4**» terminal on mobile devices is unfortunately not possible in our company.

Information

Please note*: It is allowed to use the «**MetaTrader 4**» trading terminal on real and demo accounts of any type, provided that this is not prohibited by other rules.*

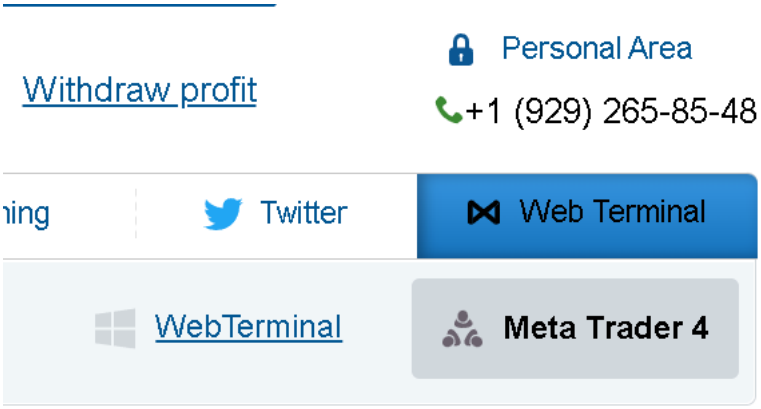
Warning

Importan*: Our company does not update or develop the «**MetaTrader 4**» terminal. This terminal is considered by us only as an alternative version of the main terminal.*

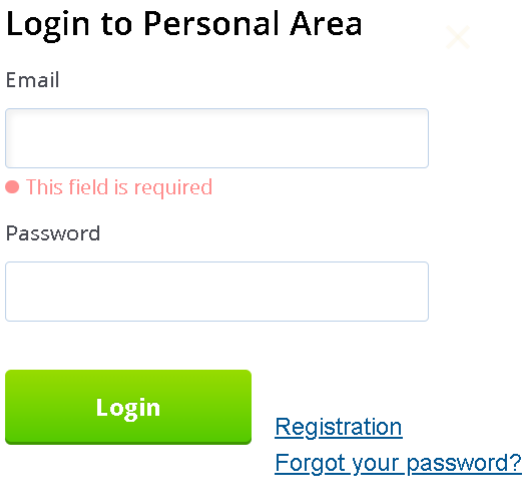
*If a trader does not use trading robots, we recommend him to use the «**Mobius 7**» terminal as the main terminal.*

Personal Area

The entrance to your personal account is located in the upper right corner of the site. To enter your personal account, you will need to provide an email address (login) and a password. The password from the personal account is also used to enter the trading terminal.



You may encounter problems when trying to log in to your personal account. For example, fields for entering registration data will not be displayed. In such cases, we recommend taking screenshots and contacting the support service mail - support@forexstart.org



It is recommended that you include the following information in your mail:

1) On what device are you trying to enter your personal account (PC or mobile device);
2) Type of operating system you are using on your device (Windows / Linux / Android);
3) Which browser do you use (Google Chrome / Opera / Firefox);
4) Which browser do you use (Google Chrome / Opera / Firefox).

In your personal account, you can perform the following actions:

1) View the list of active trading accounts;
2) Create a new real or demo account;
3) Change demo account balance;
4) Transfer funds between real trading accounts;
5) Replenish the balance of the real trading account;
6) Request a withdrawal from a live trading account.

Table of active trading accounts

In your personal area, you can view a complete list of all active trading accounts. The list displays all real, demo and investment accounts that are associated with this personal area.

The list of active trading accounts is presented in the form of a table containing the conditional name of the trading account, the number of the trading account, the type of the trading account and the current balance.

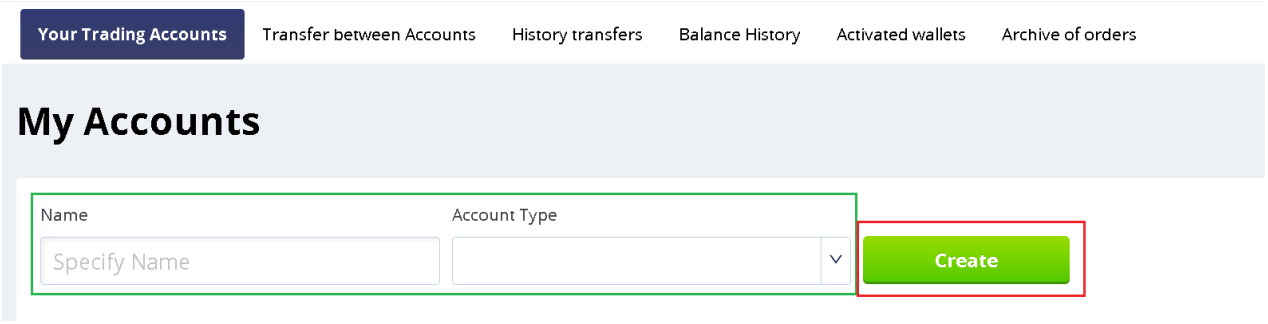
It's important to know

Please note*: The maximum number of trading accounts a trader can open is limited.*

It is recommended to open several "personal area " if you need to have a large number of real or demo accounts.

Adding a new trading account

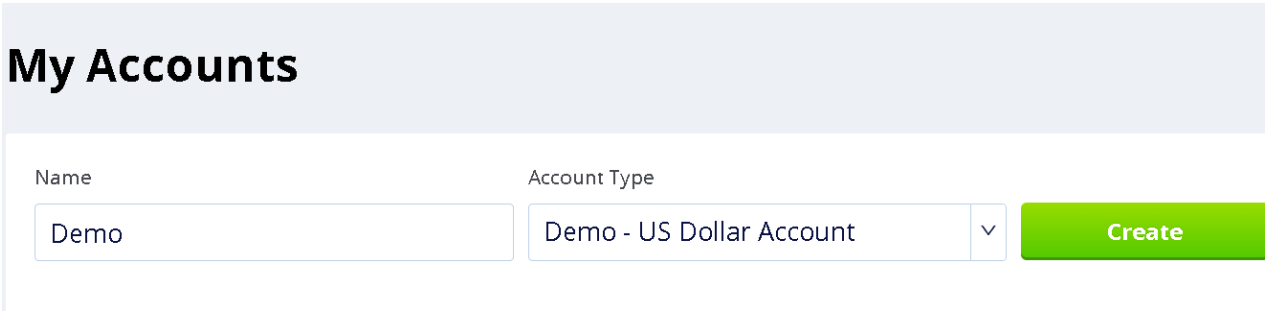
Trader can create a new real or demo account in the personal area. To add a new account, you need to specify its name and type in the form located above the list of trading accounts.



In order for a new trading account to be added to the list, you must click on the button «**Create**».

Demo accounts management

To add a new demo account, you must specify its name and type.



Warning

Importan*: Currently, the system is designed only for demo accounts with a balance in US dollars.*

Information

Please note*: To effectively manage trading accounts, it is recommended to have a small number of demo accounts.*

Managing the list of trading accounts

You can manage trading accounts in your personal area. The system provides the following options for managing trading accounts:

1) Changing the name of the trading account;
2) Changing the leverage of the trading account;
3) Changing the level of «**Margin Call**» of the trading account;
4) Formation of the list of accounts displayed in the trading terminal «**Mobius 7**»;
5) Transfer of funds between real trading accounts;
6) Changing the balance of demo accounts.

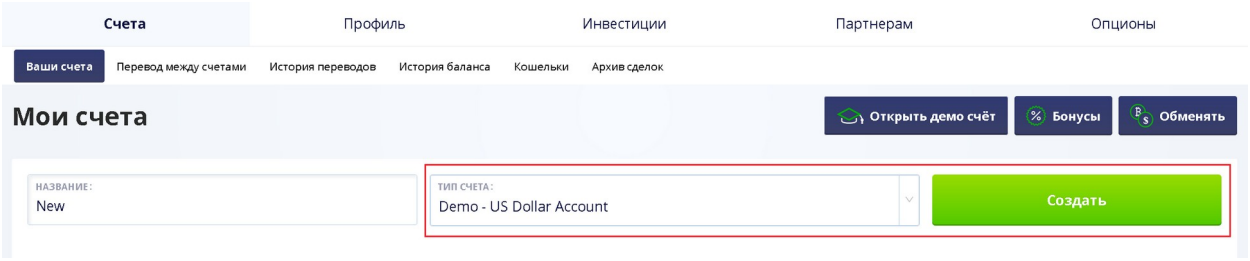
Types of real trading accounts

For its clients, the company provides trading accounts with a balance in the main national currencies, as well as in the most popular cryptocurrencies. If desired, a trader can create real accounts of the following types in his personal account:

Currency	Description
USD	Real US Dollar
AUD	Real Australian Dollar
BCH	Real Bitcoin Cash
BTC	Real Bitcoin
CAD	Real Canadian Dollar
CHF	Real Swiss France
CNY	Real China Yuan
DASH	Real Dash
ETH	Real Etherium
EUR	Real Euro
GBP	Real British Pound
ILS	Real Israeli Shekel
IDR	Real Indonesian
JPY	Real Japanese Yen
MYR	Real Malaysia
THB	Real Thailand
VND	Real Vietnam
LTC	Real Litecoin
NZD	Real New Zeland Dollar
RUB	Real Russian Rubl
UAH	Real Ukrainian Hryvnia
XMR	Real Monero

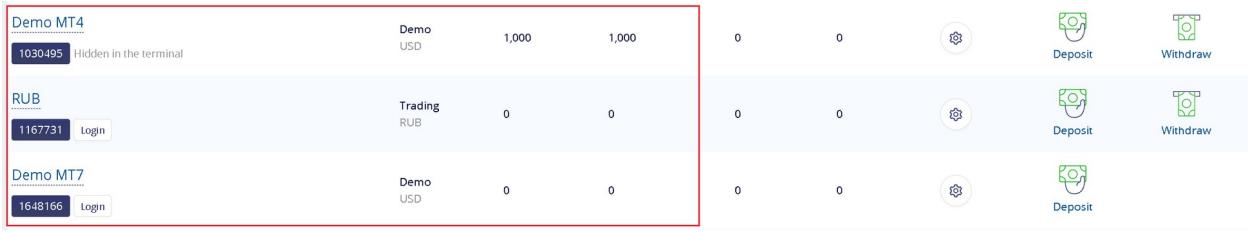
How to create a new trading account

You can create a new trading account in your personal account. In the process of adding a new trading account, you will be able to select the type of trading account and balance currency.



The balance of demo accounts can only be in dollars (cents). The balance of a real trading account can be in one of the world currencies or in one of the popular cryptocurrencies. For example, you can create a live trading account with a balance in one of the following currencies: USD (US Dollar), EUR (Euro), BTC (Bitcoin), LTC (Litcoin), RUB (Russian ruble).

You can view a list of all trading accounts available to a trader in your personal account.



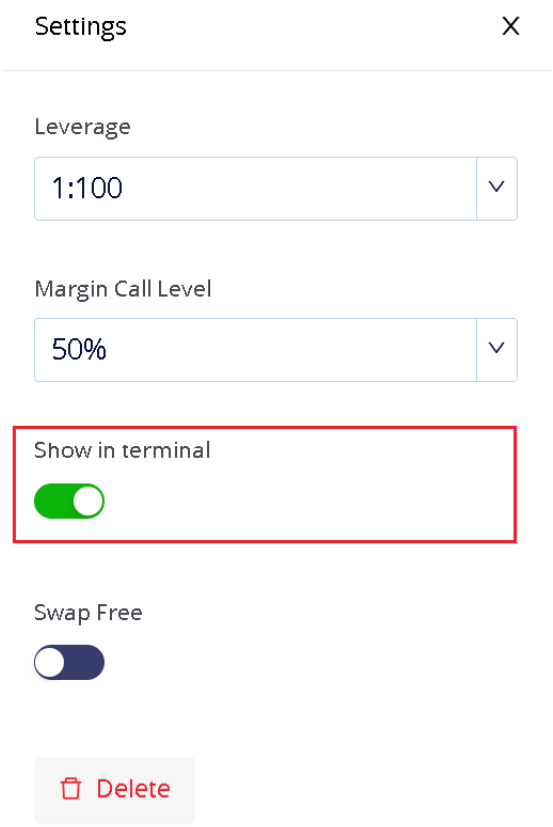
For the convenience of working with trading accounts, we provide the ability to assign unique names for trading accounts. You will be able to distinguish trading accounts by type, name and balance currency.

Warning

Importan*: You can open no more than four real accounts of the same type according to the current rules of our company.*

List of accounts displayed in the terminal "MobiusTrader 7"

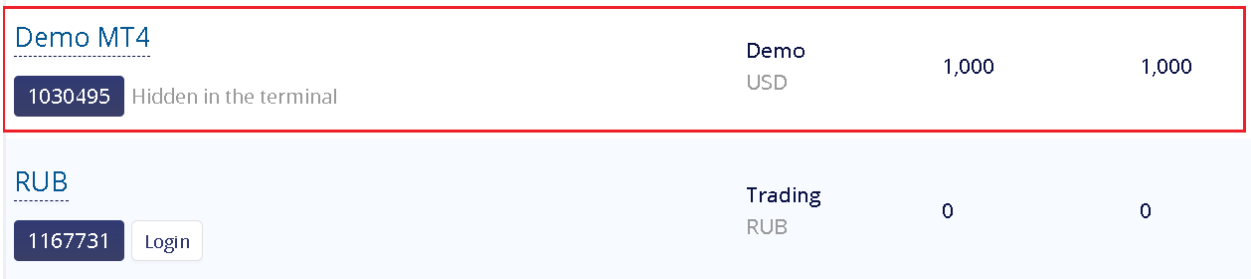
The trader has the opportunity to independently create a list of trading accounts that must be displayed in the trading terminal «**MobiusTrader 7**». To do this, in the trading account settings, you need to check the box «**Show in the terminal**».



Warning

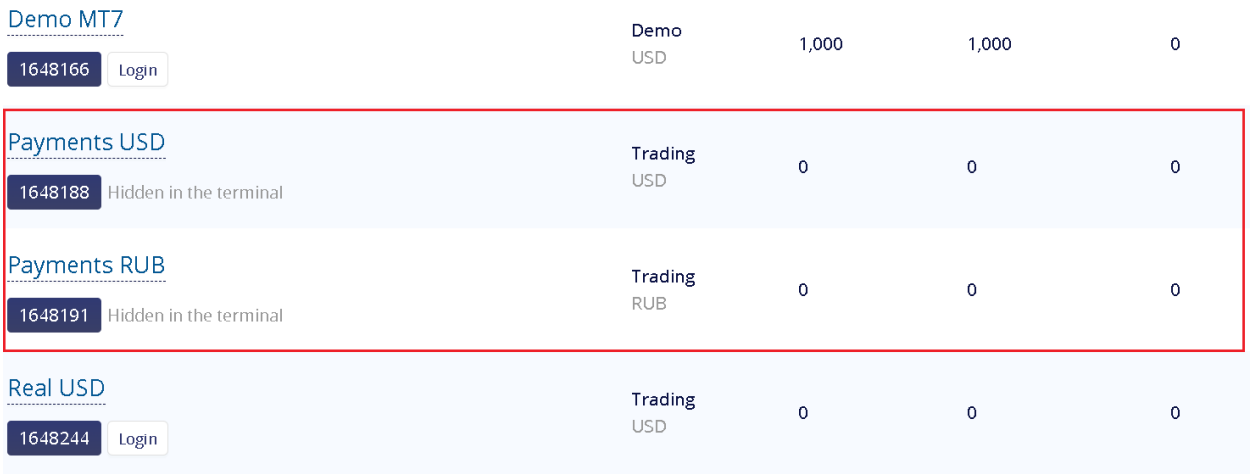
Importan*: The "**Show in terminal**" checkbox applies only to the «**MobiusTrader 7**» terminal and does not affect the operation of the «**MetaTrader 4**» terminal in any way.*

For example: It is required to create two demo trading accounts, only one of which must be available in the terminal «**MobiusTrader 7**». Then in your personal account these accounts will be displayed as follows.

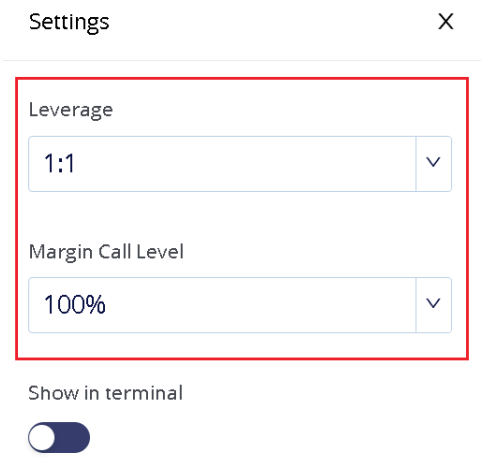


Special accounts for financial transactions

For the convenience of performing financial transactions, it is recommended to create several accounts in different currencies that are not displayed in the trading terminal.



In order to increase the security of using these accounts, it is recommended to set the following values of «**Leverage**» and «**Margin Call**» in the parameters of these accounts.



It is recommended to use the following types of trading accounts for financial transactions.

Currency	Description
USD	US Dollar
AUD	Australian Dollar
CAD	Canadian Dollar
CHF	Swiss France
CNY	China Yuan
EUR	Real Euro
GBP	British Pound
JPY	Japanese Yen
RUB	Russian Rubl
UAH	Ukrainian Hryvnia

List of trading accounts

Before starting trading, it is very important to prepare and form a list of trading accounts. In the process of forming this list, it is necessary to take into account the main characteristics of demo and real accounts.

ID[7]	Name	Currency	Type	Category	Leverage	Margin Call	MT4	Mobius
1	Payments USD	USD	Real	Payment	1:1	100%	---	---
2	Payments EUR	EUR	Real	Payment	1:1	100%	---	---
3	Payments GBP	GBP	Real	Payment	1:1	100%	---	---
4	Payments CHF	CHF	Real	Payment	1:1	100%	---	---
5	Payments JPY	JPY	Real	Payment	1:1	100%	---	---
6	Payments CNY	CNY	Real	Payment	1:1	100%	---	---
7	Payments RUB	RUB	Real	Payment	1:1	100%	---	---
8	Payments UAH	UAH	Real	Payment	1:1	100%	---	---
9	Binary Options	USD	Real	Options	1:1	100%	---	X
10	Demo Mobius7	USD	Demo	Cent	1:100	30%	---	X
11	Demo MT4	USD	Demo	Cent	1:100	30%	X	---
12	Real USD	USD	Real	Cent	1:100	30%	X	X
13	Real EUR	EUR	Real	Cent	1:100	30%	X	X

It is recommended to use the following sequence when creating a list of trading accounts:

Category	Description
Payment	Real trading accounts used to perform financial transactions.
Options	Real trading account for binary options trading.
Demo	Demo accounts for virtual trading and testing.
Real	Real trading accounts.

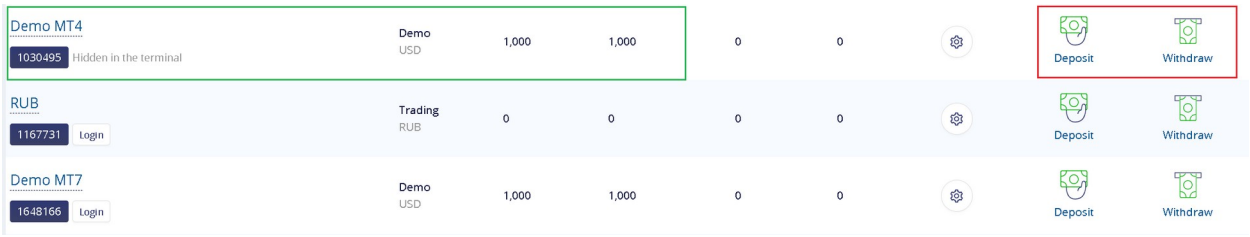
Warning

Importan*: During the registration process of the "Personal Area", a real trading account with a balance in US dollars will be automatically created in it.*

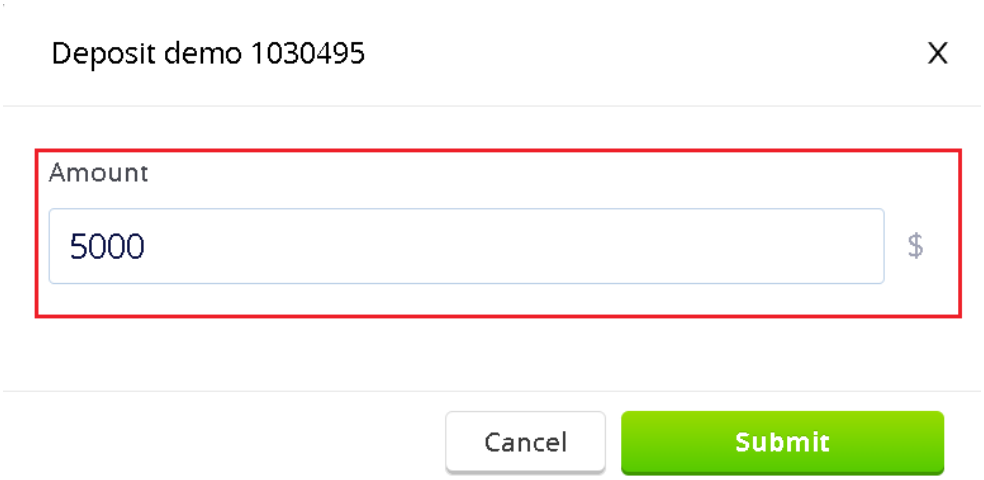
[7] As a trading account identifier, it is recommended to use the serial number of the trading account in the list or the account number that was assigned to it when it was created.

Changing the balance of demo accounts

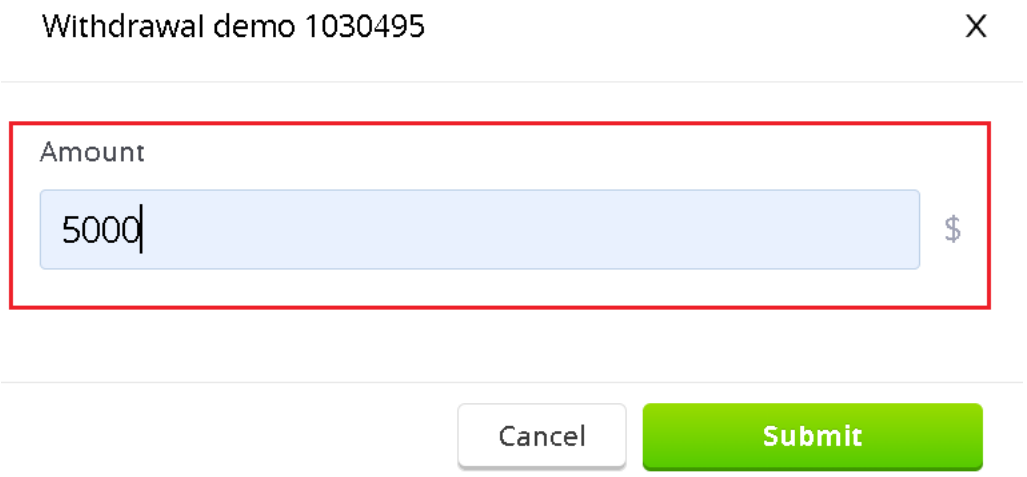
You can change the balance of your demo account in your personal account. To do this, select the required trading account from the list and follow the procedure for increasing or decreasing the balance of the trading account.



To increase the balance of the demo account, you must specify the amount by which you are going to increase the demo account.



To reduce the balance of the demo account, you must specify the amount by which you are going to reduce the balance of the demo account.



Trading conditions

Trading conditions can be viewed on the official website of the company or in the trading terminal. The most up-to-date trading conditions are published on the official website in the «**For Traders -> Trading Conditions»** section of the main menu. Changes in trading conditions are published on the official website, in the section «**news**».

Warning

Important*: The company reserves the right to change trading conditions without agreeing changes with traders.*

All traded instruments are divided into several groups. The basis of traded instruments is «**Currency pairs**», «**Metals**», «**Indices**» and «**Stocks market**».

Group	Description
Forex	Currency pairs with variable spreads.
Forex ECN	Currency pairs traded on the interbank market and having a minimum spread.
Forex BIG	Currency pairs with the maximum spread.
Forex FIXED	Currency pairs with a fixed spread.
Metals	The most popular metals traded on the market.
Indices	The most popular national and sectoral indices.
Commodities	Hydrocarbons and other commodities listed on the stock exchange.
Crypto Currency	Cryptocurrencies.
CFD Stocks	The most popular securities traded on the stock market.

Information

Please note*: The list of symbols available in the «**MetaTrader 4**» trading terminal can be found by viewing the list of all symbols in the trading terminal. You can also study the characteristics of an individual symbols by examining the «**specification**».*

Forex

Symbol	Name	Swap short	Swap long	Free swap commission
AUDCAD	Australian Dollar vs Canadian Dollar	0.0034%	-0.0059%	-0.001%
AUDCHF	Australian Dollar vs Swiss Franc	-0.0139%	0.0106%	-0.009%
AUDJPY	Australian Dollar vs Japanese Yen	0.024%	0.0197%	-0.018%
AUDNZD	Australian Dollar vs New Zealand Dollar	0.0059%	-0.0087%	-0.004%
AUDUSD	Australian Dollar vs US Dollar	0.0047%	-0.0073%	-0.003%
CADCHF	Canadian Dollar vs Swiss Franc	-0.0188%	0.015%	-0.013%
CADJPY	Canadian dollar vs Japanese Yen	-0.0289%	0.0242%	-0.022%
CHFJPY	Swiss Franc vs Japanese Yen	-0.0111%	0.0081%	-0.006%
EURAUD	Euro vs Australian Dollar	-0.0005%	-0.0015%	- - -
EURCAD	Euro vs Canadian Dollar	0.0039%	-0.0065%	-0.002%
EURCHF	Euro vs Swiss Franc	-0.0133%	0.0101%	-0.008%
EURDKK	Euro vs Danish Krone	0.0051%	0.0027%	-0.001%
EURGBP	Euro vs Great Britain Pound	0.0039%	-0.0065%	-0.002%
EURILS	Euro vs Israeli Shekel	-0.0192%	-0.0192%	-0.017%
EURJPY	Euro vs Japanese Yen	-0.0235%	0.0192%	-0.017%
EURNOK	Euro vs Norwegian Krone	0.0024%	0.0002%	- - -
EURNZD	Euro vs New Zealand Dollar	0.0064%	-0.0092%	-0.004%
EURSEK	Euro vs Swedish Krona	-0.0024%	0.0002%	- - -
EURSGD	Euro vs Singapore Dollar	-0.0036%	0.0013%	- - -
EURTRY	Euro vs Turkish Lira	-0.0192%	-0.0192%	-0.017%
EURUSD	Euro vs US Dollar	0.0052%	-0.0078%	-0.003%
GBPAUD	Great Britain Pound vs Australian Dollar	-0.0059%	0.0034%	-0.001%
GBPCAD	Great Britain Pound vs Canadian Dollar	-0.001%	-0.001%	- - -
GBPCHF	Great Britain Pound vs Swiss Franc	-0.0188%	0.015%	-0.013%
GBPJPY	Great Britain Pound vs Japanese Yen	-0.0289%	0.0242%	-0.022%
GBPNZD	Great Britain Pound vs New Zealand Dollar	0.0015%	-0.0037%	- - -
GBPUSD	Great Britain Pound vs US Dollar	0.0002%	-0.0024%	- - -
NZDCAD	New Zealand Dollar vs Canadian Dollar	-0.0037%	0.0015%	- - -
NZDCHF	New Zealand Dollar vs Swiss Franc	-0.0215%	0.0175%	-0.015%
NZDJPY	New Zealand Dollar vs Japanese Yen	-0.0317%	0.0266%	-0.025%
NZDUSD	New Zealand Dollar vs US Dollar	-0.0024%	0.0002%	- - -
USDCAD	US Dollar vs Canadian Dollar	-0.0024%	0.0002%	- - -
USDCHF	US Dollar vs Swiss Franc	-0.0202%	0.0163%	-0.014%
USDDKK	US Dollar vs Danish Krone	-0.012%	0.0089%	-0.007%
USDHKD	US Dollar vs Hong Kong Dollar	-0.0192%	-0.0192%	-0.017%
USDILS	US Dollar vs Israeli Shekel	-0.0192%	-0.0192%	-0.017%
USDJPY	US Dollar vs Japanese Yen	-0.0303%	0.0254%	-0.023%
USDMXN	US Dollar vs Mexican Peso	-0.0192%	-0.0192%	-0.017%
USDNOK	US Dollar vs Norway Krone	-0.0092%	0.0064%	-0.004%
USDPLN	US Dollar vs Polish Zloty	0.0064%	-0.0092%	-0.004%
USDSEK	US Dollar vs Swedish Krona	-0.0092%	0.0064%	-0.004%
USDSGD	US Dollar vs Singapore Dollar	-0.0104%	0.0075%	-0.005%
USDTRY	US Dollar vs Turkish Lira	-0.0192%	-0.0192%	-0.017%
USDZAR	US Dollar vs South Africa Rand	-0.0192%	-0.0192%	-0.017%

Forex ECN

Symbol	Name	Swap short	Swap long	Free swap commission
AUDUSDecn	Australian Dollar vs US Dollar	0.0047%	-0.0073%	-0.003%
EURGBPecn	Euro vs Great Britain Pound	0.0039%	-0.0065%	-0.002%
EURUSDecn	Euro vs US Dollar	0.0052%	-0.0078%	-0.003%
GBPUSDecn	Great Britain Pound vs US Dollar	0.0002%	-0.0024%	---
NZDUSDecn	New Zealand Dollar vs US Dollar	-0.0024%	0.0002%	---
USDCADecn	US Dollar vs Canadian Dollar	-0.0024%	0.0002%	---
USDCHFecn	US Dollar vs Swiss Franc	-0.0202%	0.0163%	-0.014%
USDJPYecn	US Dollar vs Japanese Yen	-0.0303%	0.0254%	-0.023%
XAUUSDecn	Gold vs US Dollar / Spot	-0.0192%	-0.0192%	-0.017%

Forex BIG

Symbol	Name	Swap short	Swap long	Free swap commission
AUDUSDbig	Australian Dollar vs US Dollar	0.0192%	-0.0192%	-0.017%
EURGBPbig	Euro vs Great Britan Pound	-0.0192%	-0.0192%	-0.017%
EURUSDbig	Euro vs US Dollar	-0.0192%	-0.0192%	-0.017%
GBPUSDbig	Great Britain Pound vs US Dollar	-0.0192%	-0.0192%	-0.017%
NZDUSDbig	New Zealand Dollar vs US Dollar	-0.0192%	-0.0192%	-0.017%
USDCADbig	US Dollar vs Canadian Dollar	-0.0192%	-0.0192%	-0.017%
USDCHFbig	US Dollar vs Swiss Franc	-0.0192%	-0.0192%	-0.017%
USDJPYbig	US Dollar vs Japanese Yen	-0.0192%	-0.0192%	-0.017%

Forex FIXED

Symbol	Name	Swap short	Swap long	Free swap commission
AUDJPYfix	Australian Dollar vs Japanise Yen	-0.024%	0.0197%	-0.018%
AUDUSDfix	Australian Dollar vs US Dollar	0.0047%	-0.0073%	-0.003%
EURCHFfix	Euro vs Swiss Franc	-0.0133%	0.0101%	-0.008%
EURGBPfix	Euro vs Great Britan Pound	0.0039%	-0.0065%	-0.002%
EURJPYfix	Euro vs Japanese Yen	-0.0235%	0.0192%	-0.017%
EURUSDfix	Euro vs US Dollar	0.0052%	-0.0078%	-0.003%
GBPCHFfix	Great Britain Pound vs Swiss Franc	-0.0188%	0.015%	-0.013%
GBPJPYfix	Great Britain Pound vs Japanese Yen	-0.0289%	0.0242%	-0.022%
GBPUSDfix	Great Britain Pound vs US Dollar	0.0002%	-0.0024%	- - -
NZDUSDfix	New Zealand Dollar vs US Dollar	-0.0024%	0.0002%	- - -
USDCADfix	US Dollar vs Canadian Dollar	-0.0024%	0.0002%	- - -
USDCHFfix	US Dollar vs Swiss Franc	-0.0202%	0.0163%	-0.014%
USDJPYfix	US Dollar vs Japanese Yen	-0.0303%	0.0254%	-0.023%

Metals

Symbol	Name	Swap short	Swap long	Free swap commission
XAGEUR	Silver vs Euro / Spot	-0,0192%	-0,0192%	-0,017%
XAGUSD	Silver vs US Dollar / Spot	-0,0192%	-0,0192%	-0,017%
XAUEUR	Gold vs Euro / Spot	-0,0192%	-0,0192%	-0,017%
XAUUSD	Gold vs US Dollar / Spot	-0,0192%	-0,0192%	-0,017%

Indices

Symbol	Name	Swap short	Swap long	Free swap commission
AUS200	S&P/ASX index of Australian listed shares	-0,0192%	-0,0192%	-0,017%
FRA40	FRA40 Index of French shares	-0,0192%	-0,0192%	-0,017%
DAX30	DAX index of German listed shares	-0,0192%	-0,0192%	-0,017%
UK100	FTSE 100 index of UK listed shares	-0,0192%	-0,0192%	-0,017%
NASDAQ100	NASDAQ 100 index of US listed shares	-0,0192%	-0,0192%	-0,017%
DJ30	Index of top 30 shares on Wall Street	-0,0192%	-0,0192%	-0,017%
SP500	S&P 500 index of US listed shares	-0,0192%	-0,0192%	-0,017%
XAXETF	S&P 500 index of US listed shares	-0,0192%	-0,0192%	-0,017%

Commodities

Symbol	Name	Swap short	Swap long	Free swap commission
COPPER	Copper	-0,0192%	-0,0192%	-0,017%
NATGAS	Natrual Gas Future	-0,0192%	-0,0192%	-0,017%
BRENT_OIL	Crude Oil (Brent)	-0,0192%	-0,0192%	-0,017%
WTI_OIL	Crude Oil (WTI)	-0,0192%	-0,0192%	-0,017%

Crypto Currency

Symbol	Name	Swap short	Swap long	Free swap commission
ADAUSD	Cardano vs US Dollar	-0,0192%	-0,0192%	-0,017%
BCHUSD	Bitcoin Cash vs US Dollar	-0,0192%	-0,0192%	-0,017%
BTCUSD	Bitcoin vs US Dollar	-0,0192%	-0,0192%	-0,017%
DASHUSD	Dash vs US Dollar	-0,0192%	-0,0192%	-0,017%
DOGEUSD	Dogecoin vs US Dollar	-0,0192%	-0,0192%	-0,017%
ETHUSD	Ethereum vs US Dollar	-0,0192%	-0,0192%	-0,017%
LTCUSD	Litecoin vs US Dollar	-0,0192%	-0,0192%	-0,017%
XMRUSD	Monero vs US Dollar	-0,0192%	-0,0192%	-0,017%

CFD Stocks

Symbol	Name	Swap short	Swap long	Free swap commission
A	Agilent Technologies Inc	-0.0192%	-0.0192%	-0.017%
AA	Alcoa Corp	-0.0192%	-0.0192%	-0.017%
AAL	American Airlines Group Inc	-0.0192%	-0.0192%	-0.017%
ABBV	AbbVie Inc	-0.0192%	-0.0192%	-0.017%
ABNB	Airbnb, Inc.	-0.0192%	-0.0192%	-0.017%
ADBE	Adobe Inc	-0.0192%	-0.0192%	-0.017%
ADIDAS	Adidas	-0.0192%	-0.0192%	-0.017%
AIG	American International Group Inc	-0.0192%	-0.0192%	-0.017%
AIRBUS	Airbus SE	-0.0192%	-0.0192%	-0.017%
ALIBABA	ALIBABA	-0.0192%	-0.0192%	-0.017%
AMAZON	Amazon.com Inc.	-0.0192%	-0.0192%	-0.017%
AMD	Advanced Micro Devices Inc	-0.0192%	-0.0192%	-0.017%
AMGN	Amgen Inc	-0.0192%	-0.0192%	-0.017%
APPLE	Apple Inc	-0.0192%	-0.0192%	-0.017%
ATVI	Activision Blizzard Inc	-0.0192%	-0.0192%	-0.017%
AVGO	Broadcom Inc	-0.0192%	-0.0192%	-0.017%
AXP	American Express Co	-0.0192%	-0.0192%	-0.017%
AZN	AstraZeneca PLC	-0.0192%	-0.0192%	-0.017%
BAC	Bank of America Corp	-0.0192%	-0.0192%	-0.017%
BARCLAYS	BARCLAYS	-0.0192%	-0.0192%	-0.017%
BAYER	BAYER	-0.0192%	-0.0192%	-0.017%
BKNG	Booking Holdings Inc	-0.0192%	-0.0192%	-0.017%
BKR	Baker Hughes Co	-0.0192%	-0.0192%	-0.017%
BMW	BMW AG	-0.0192%	-0.0192%	-0.017%
BNTX	BioNTech SE	-0.0192%	-0.0192%	-0.017%
BOEING	Boeing	-0.0192%	-0.0192%	-0.017%
BRK.A	Berkshire Hathaway Inc	-0.0192%	-0.0192%	-0.017%
BSX	Boston Scientific Corp	-0.0192%	-0.0192%	-0.017%
BYND	Beyond Meat Inc	-0.0192%	-0.0192%	-0.017%
CITI Group	Citigroup Inc	-0.0192%	-0.0192%	-0.017%
CAT	Caterpillar Inc	-0.0192%	-0.0192%	-0.017%
CCL	Carnival Corp	-0.0192%	-0.0192%	-0.017%
CHEVRON	Chevron Corp	-0.0192%	-0.0192%	-0.017%
COCA	Coca-Cola Amatil Ltd	-0.0192%	-0.0192%	-0.017%
CRM	salesforce.com Inc	-0.0192%	-0.0192%	-0.017%
CRWD	Crowdstrike Holdings Inc	-0.0192%	-0.0192%	-0.017%
CS	Credit Suisse Group AG	-0.0192%	-0.0192%	-0.017%
CSCO	Cisco Systems Inc	-0.0192%	-0.0192%	-0.017%

Information

Please note*: You can find the full list of instruments included in the "CFD Stocks" group on the official website of the company.*

Trading terminals

Trading terminal «MobiusTrader 7»

The company offers two terminals for traders. The main trading terminal is «**MobiusTrader 7**». This terminal is available on all platforms and can be used for trading accounts of any type.

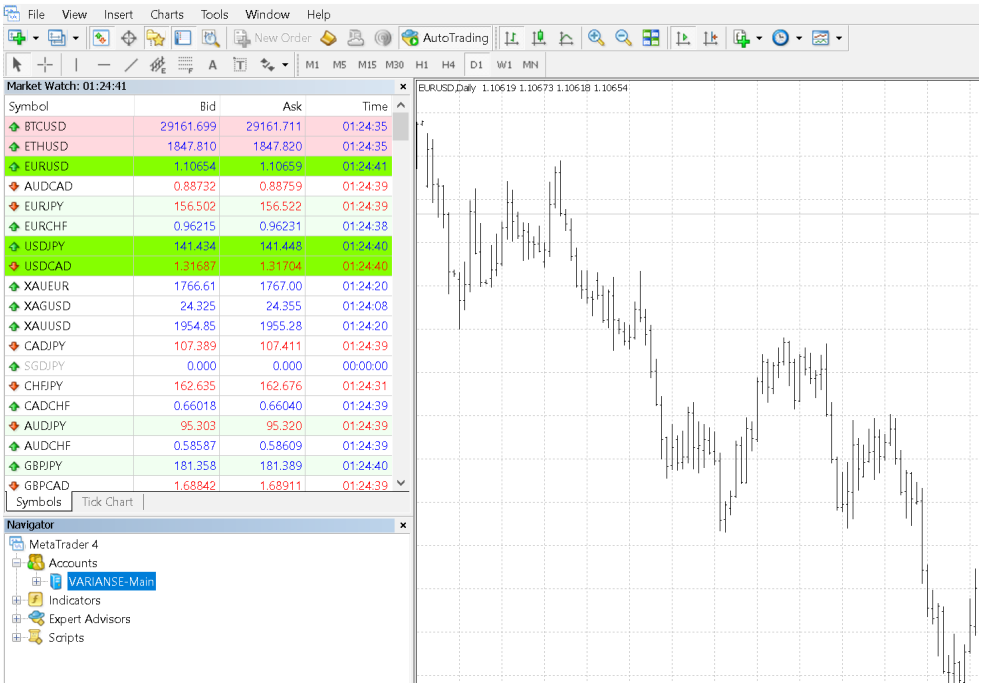
Recommendation

Important: *We recommend using the web version of this terminal.*

To login the trading terminal «**MobiusTrader 7**» it is enough to indicate the mail (login) and password from the personal account. In some cases, for example, on mobile devices, you will additionally need to specify the name of the brokerage company.

Trading terminal «MetaTrader 4»

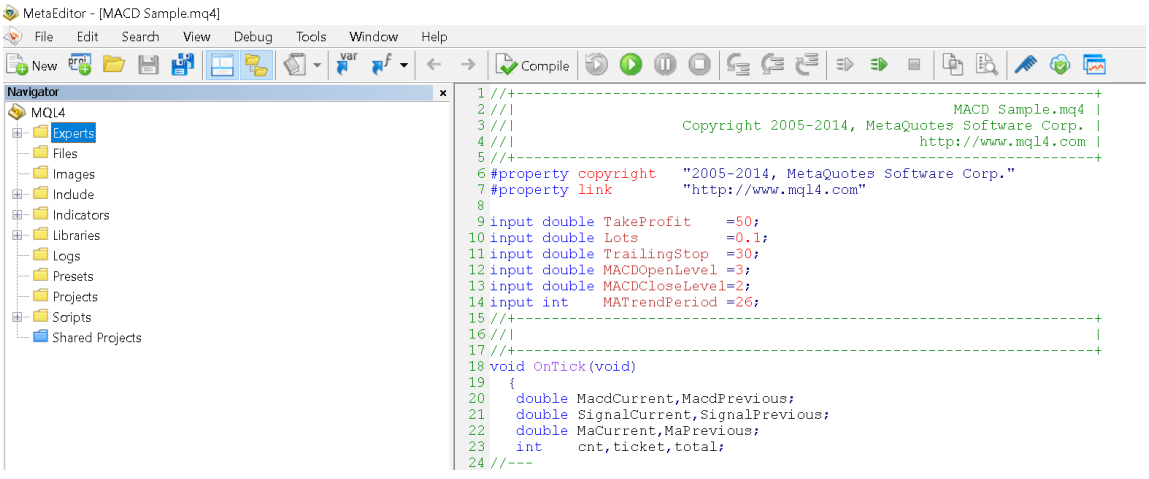
The "**MetaTrader 4**" trading terminal is an alternative and this terminal is mainly used by those traders who use trading robots and indicators created using the language "**MQL**" in their trading.



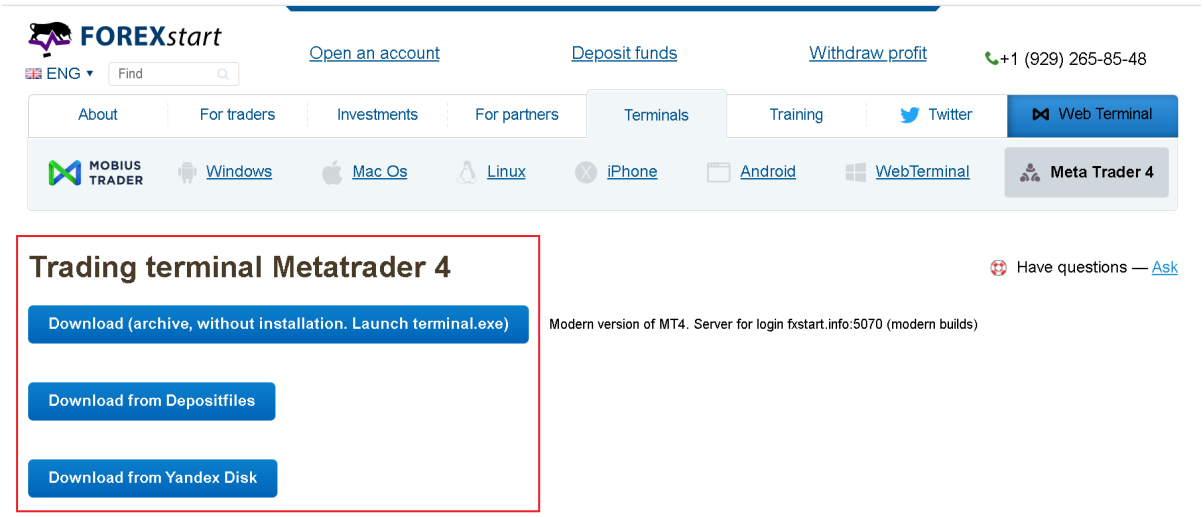
Information

Important: *Unfortunately, the terminal "MetaTrader 4" is not available for use on all devices. You can use this terminal only on a PC or on a VPS.*

The "**MetaTrader 4**" trading terminal has gained the most popularity due to the built-in MQL language and strategy tester. This allows all traders to create and test trading robots, even if they are not experts in programming.



You can download the current version of trading terminals from the official website. To do this, you can use the "Terminals" section in the main menu.



The current version of the terminal «MetaTrader 4»

The current version of the terminal is represented by an archive that must be downloaded and unpacked into a working folder. The archive contains all the files necessary for a successful connection to the trade server. To successfully connect to the trade server, the terminal must have build **1320** or **1340**.

Information

Important: *To connect to the trade server using this version of the terminal, you must use the address fxstart.info:5070.*

Terminal old version for Windows XP

Currently, the Windows XP operating system is not supported and the trading terminal cannot be installed on a PC with this operating system. Despite this, it is possible to use an outdated version of the terminal. This version of the terminal can be downloaded from the official website.

Warning

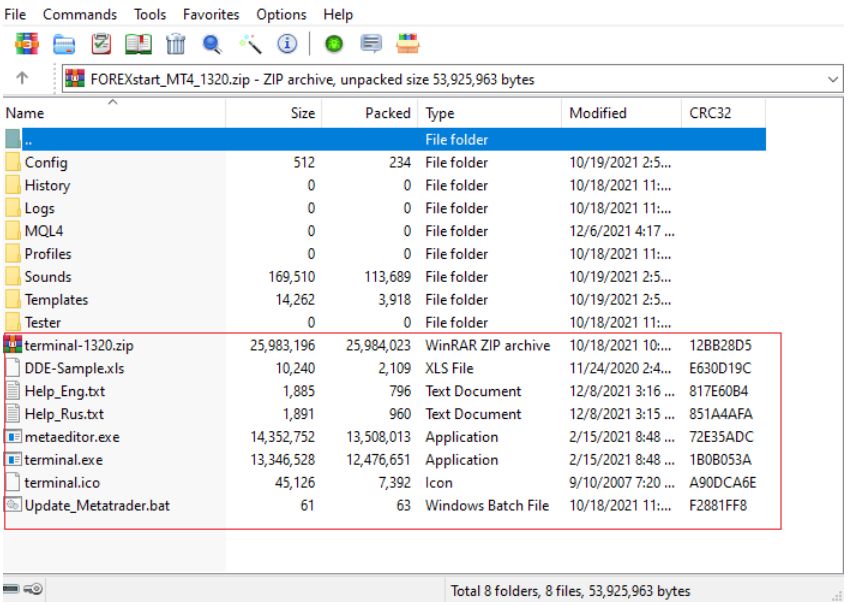
Please note: *There is only a 32 bit version of the MetaTrader 4 terminal. The terminal is outdated and various problems are possible in its operation. The most stable build of this terminal is build 1320.*

Archive with a trading terminal

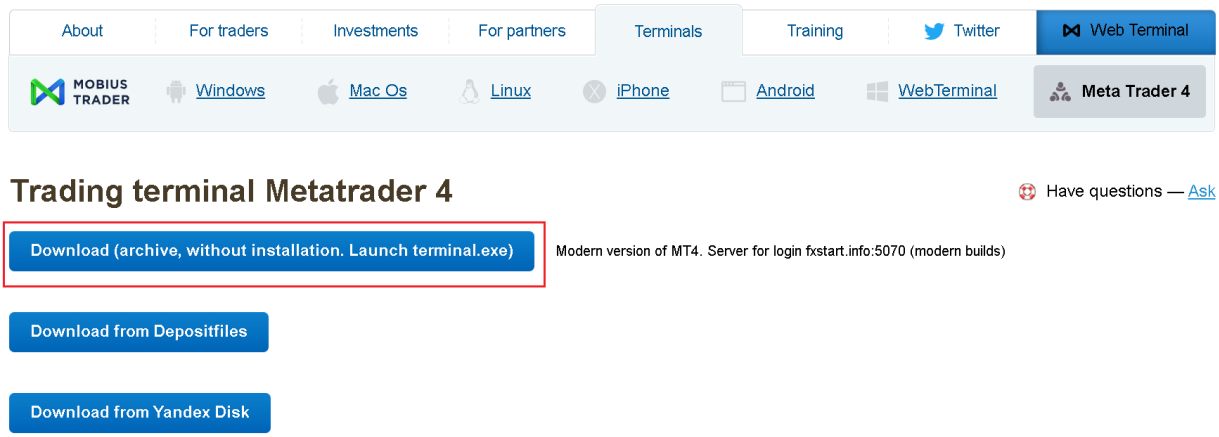
Warning

Please note: *Further, only the assembly of the terminal with build 1320 will be considered.*

The archive with the terminal contains executable files of the trading terminal, instructions in Russian and English, as well as a specialized script. This script will allow you to clean up the directory with updates if necessary and will not allow you to update the terminal at startup.



You can download the archive with the trading terminal from the official site. To do this, go to the section dedicated to the trading terminal and download the archive using the links provided.



The file «**terminal-1320**» contained in the archive is necessary to restore a working version of the terminal. This is an archive that allows you to restore executable files when these files are automatically updated to version 1350 and higher.

The «**Update_Metatrader**» file is designed to remove automatic updates from the user's public folder.

The files «**Help_Eng**» and «**Help_Rus**» contain instructions for working with the trading terminal. These instructions will come in handy if the terminal is automatically upgraded to version 1350 or higher.

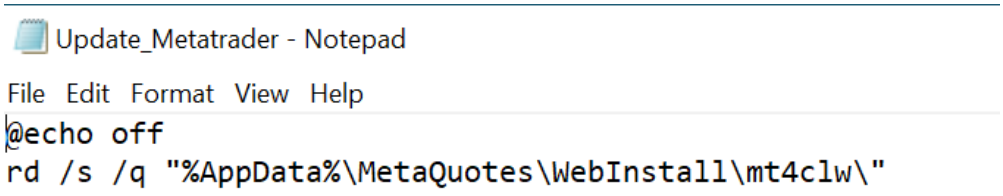
The «**Config**» directory contains a file that allows you to connect to the trade server.

All other files and directories can be deleted, they will be created automatically when you start the terminal.

Script «Update_Metatrader»

This file is not a virus and does not pose a threat to the operating system and information stored on your PC.

You can view the contents of the file in any text editor.



When the script is run, it removes all files from the active user's directory. The "mt4clw" folder contains the update files of the trading terminal. When the trading terminal is launched, the availability of updates is periodically checked and, if available, the terminal automatically downloads updates to this folder.

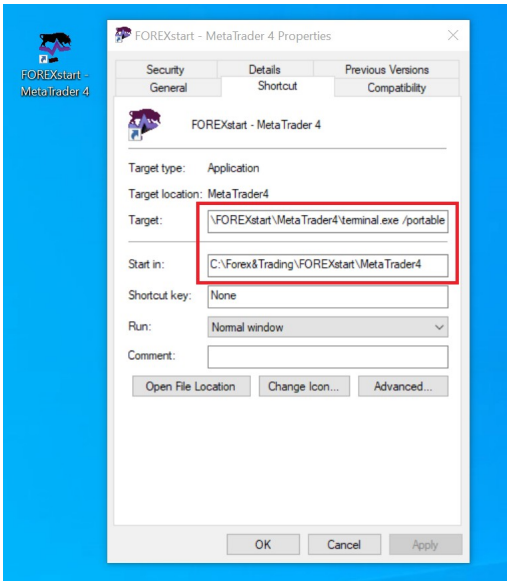
Information

Important*: Instead of the «**Update_Metatrader**» script, you can use any other script that allows you to delete the contents of the «**mt4clw**» folder.*

Preparing for the launch of the trading terminal

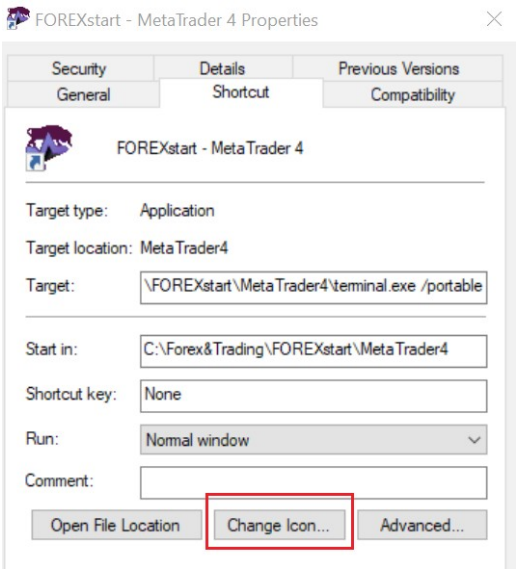
Before starting work, you need to unpack the archive with the trading terminal to the folder you need on your hard drive. It is desirable that it be a non-system disk with enough free space for the trading terminal to work.

For the convenience of working with the terminal, it is recommended to place a shortcut on the desktop. This will greatly simplify the launch of the terminal.

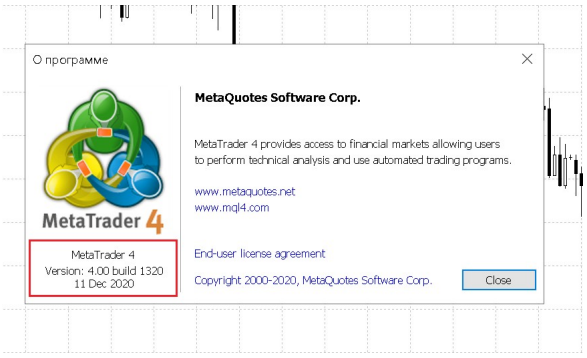


If you need to store working data in the directory with the trading terminal in the properties of the shortcut, you must specify an additional launch parameter - "**/portable**". Without this optional parameter, terminal data will be stored in the user's shared folder.

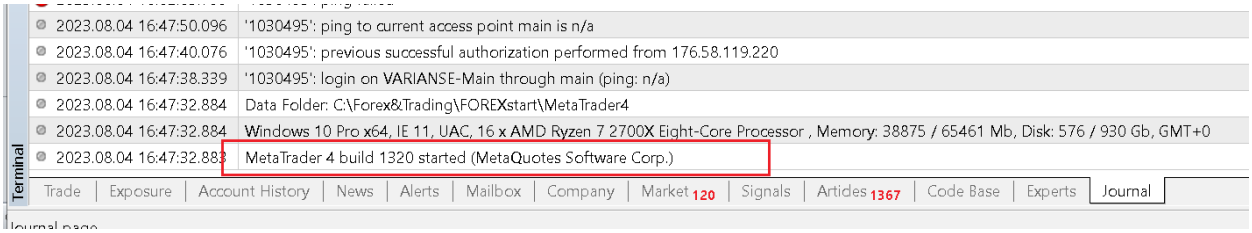
If necessary, you can change the shortcut icon to the icon located in the terminal folder, or to any other icon.



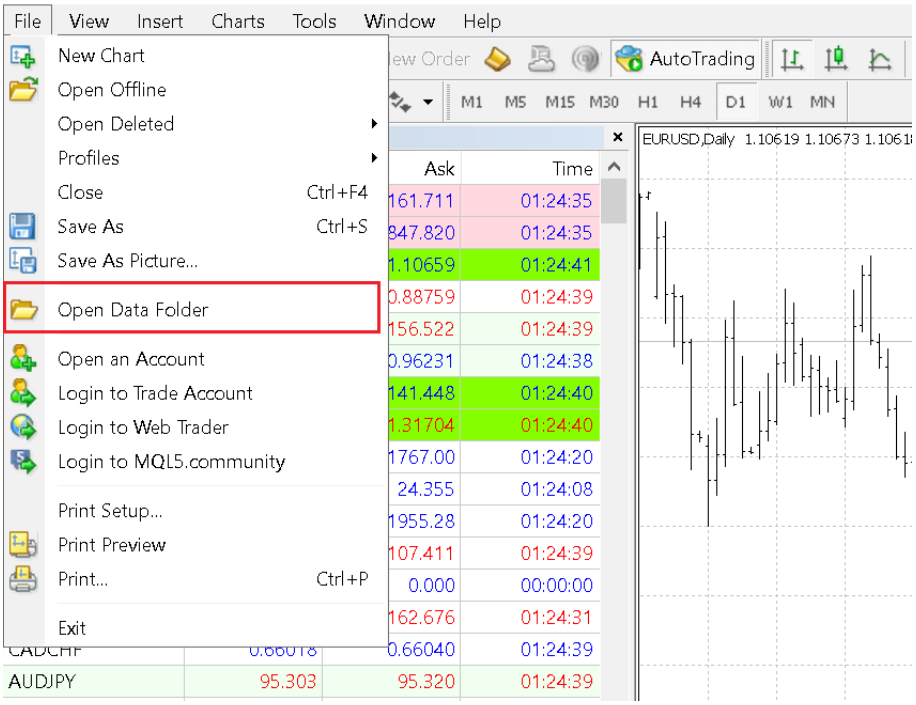
If everything is done correctly, when you start the trading terminal, the main working form of the trading terminal should appear. You can check the version of the trading terminal by selecting the «**About the program…**» item from the «**Help**» menu.



You can also find out the terminal version by looking at the information in the log on a special tab.



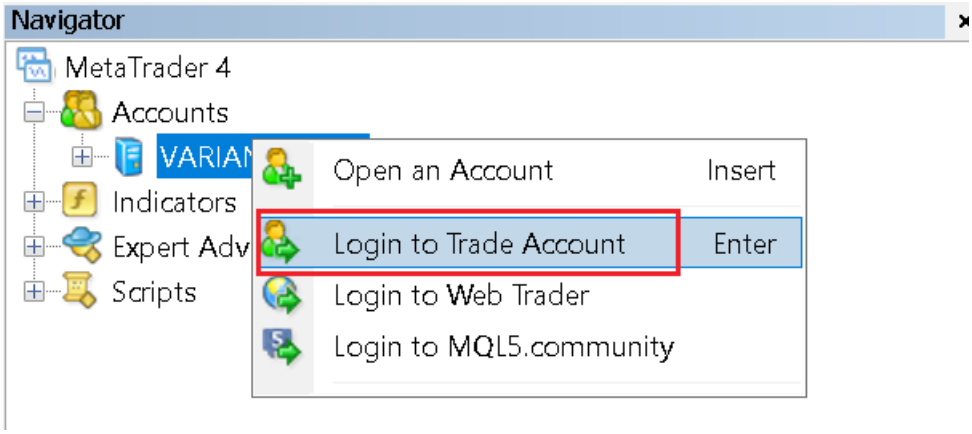
Depending on the terminal startup mode, the data directory can be located in different places. You can find out the location of the data directory by selecting the «**Open data directory**» menu item from the «**File**» menu.



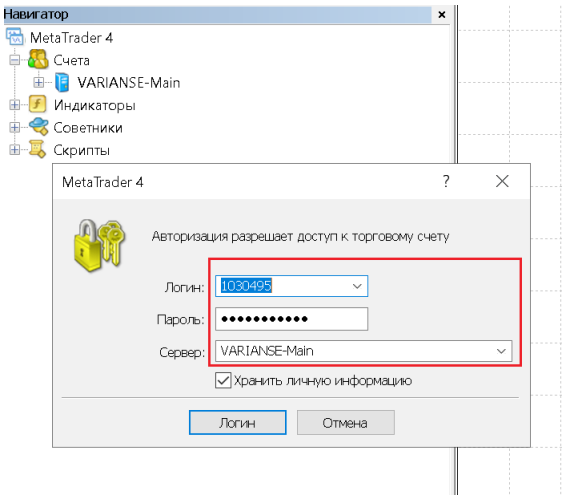
How to login to a trading account

To connect to a trading account, you must specify a login, password and trade server name. The login is the number of the trading account, the password is the password for the terminal and personal account. As a server, you can specify its name based on the configuration file or enter the server name yourself.

To connect to a new trading account, you can use the "Connect to a trading account" item from the "File" menu. You can also use the context menu in the Navigator panel.



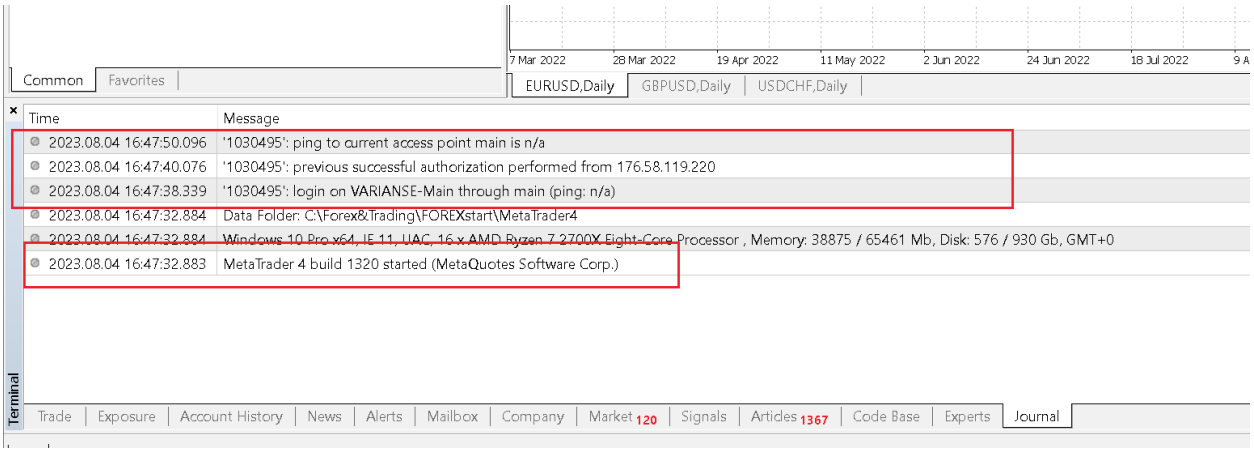
Registration data must be entered in the dialog box that appears. The trading account number can be found in your personal area.



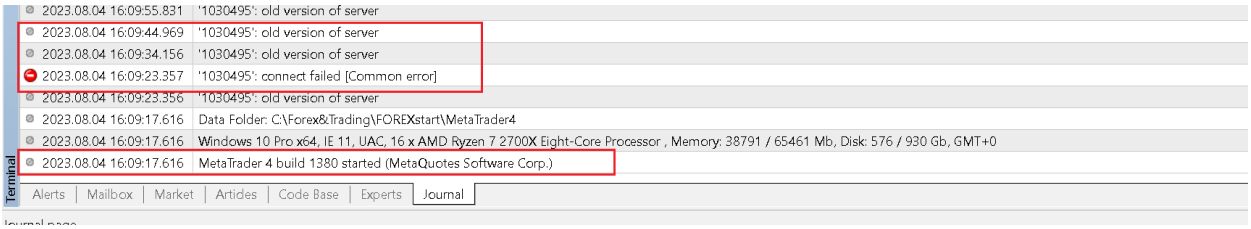
Information

Important: *As a server name, you can specify its name (for example, «**VARIANSE-Main**») or a link from the official site.*

If during the connection to the trading account the "Store personal information" box was checked, the next time you start the trading terminal, it will automatically connect to the last used trading account.



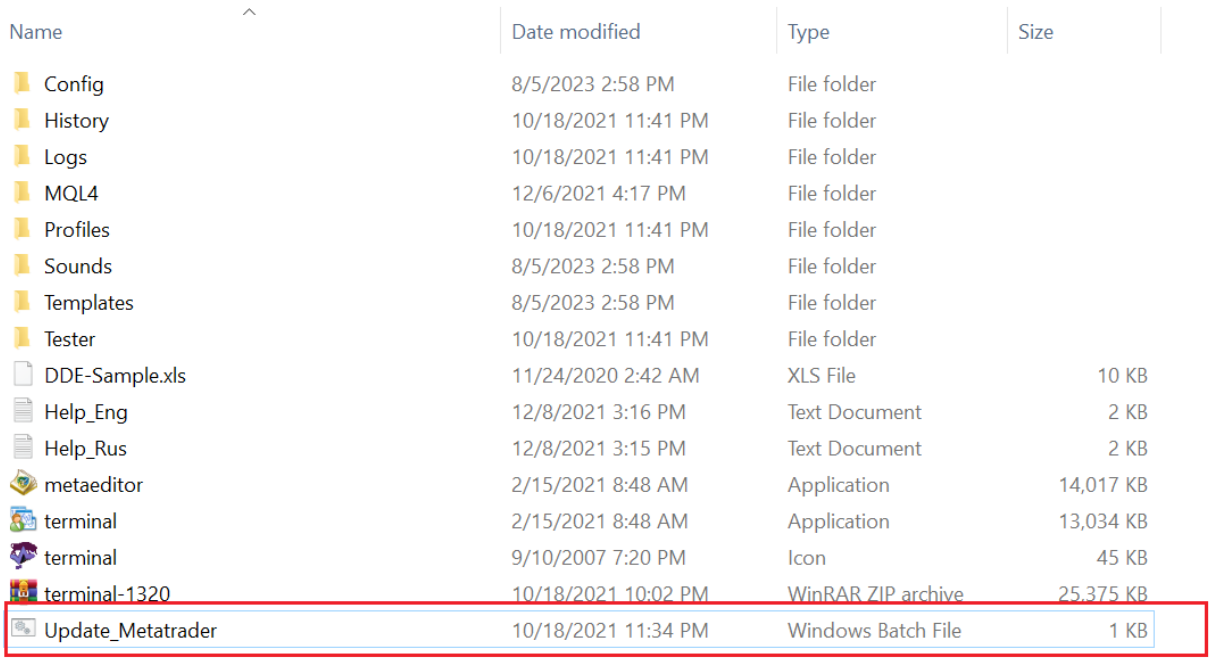
When connecting to the terminal version 1350 and higher, the error "**old version of the trading server**" will occur.



The error «Old version of server»

If an “**old version of server**” error occurs after an automatic update, you must close all active copies of the trading terminal and perform a special procedure to restore the trading terminal.

First of all, you need to run the «**Clear_WebInstall**» (**Update_Metatrader**) ıscript for execution. The script will clean up the user's public folder from updates, which in turn will prevent the terminal from updating on startup. Next, you need to restore the executable files from the file "**terminal-1320**".



Name	Date modified	Type	Size
Config	8/5/2023 2:58 PM	File folder	
History	10/18/2021 11:41 PM	File folder	
Logs	10/18/2021 11:41 PM	File folder	
MQL4	12/6/2021 4:17 PM	File folder	
Profiles	10/18/2021 11:41 PM	File folder	
Sounds	8/5/2023 2:58 PM	File folder	
Templates	8/5/2023 2:58 PM	File folder	
Tester	10/18/2021 11:41 PM	File folder	
DDE-Sample.xls	11/24/2020 2:42 AM	XLS File	10 KB
Help_Eng	12/8/2021 3:16 PM	Text Document	2 KB
Help_Rus	12/8/2021 3:15 PM	Text Document	2 KB
metaeditor	2/15/2021 8:48 AM	Application	14,017 KB
terminal	2/15/2021 8:48 AM	Application	13,034 KB
terminal	9/10/2007 7:20 PM	Icon	45 KB
terminal-1320	10/18/2021 10:02 PM	WinRAR ZIP archive	25,375 KB
Update_Metatrader	10/18/2021 11:34 PM	Windows Batch File	1 KB

If you do not have these files, you can use the terminal archive downloaded in advance from our official website.

Information

Important*: При возникновении ошибок во время загрузки архива с официального сайта просьба обращаться на почту службы поддержки или в онлайн-чат.*

If several terminals from different brokers are installed on your computer, you need to make sure that the update to the latest version of all copies of the terminal has been successfully completed and only after that use the «**Clear_WebInstall**» (**Update_Metatrader**) script.

Using terminals from different brokers

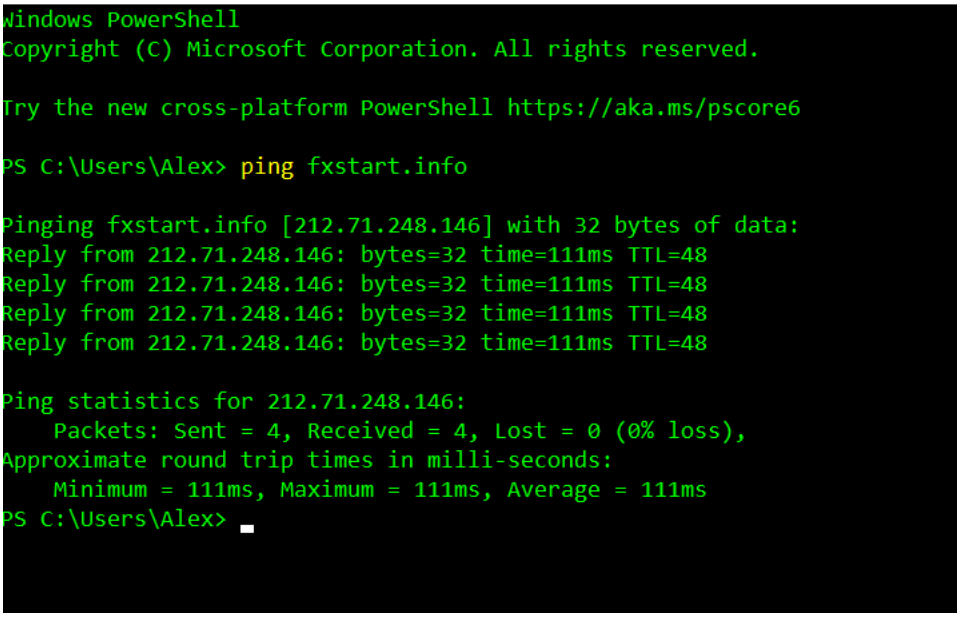
If you need to use several terminals from different brokers, all terminals will be periodically updated to the latest version. With such updates, there will be situations associated with the appearance of «**Old version of server**» errors.

For the correct operation of all terminals, you will have to perform a special update procedure. The essence of this procedure is that first, all terminals are updated, and then it is necessary to restore the terminal executable files from «**FOREXstart**».

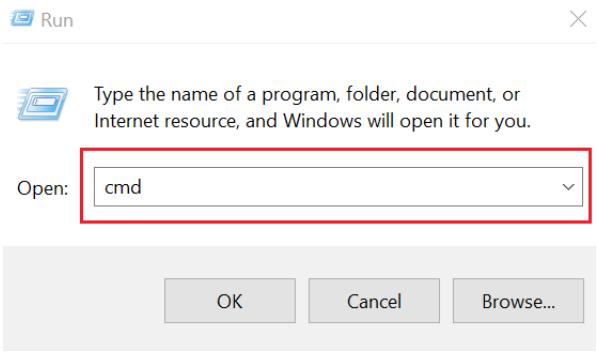
If everything is done correctly, the terminal from the «**FOREXstart**» company will have build **1320**, and the terminals of other brokers will be updated to the latest versions.

Checking the connection with the trade server

You can use the "ping" command to check the connection with the trade server. Using this command, you can check the ability to connect to the trading server and get additional information about the connection status with the server.



To execute this command in «**Windows 10**», you must click on the "Start" button and select "**Run**" from the «**System Tools –> Windows**» group. In the input line you need to specify the command «**cmd**».

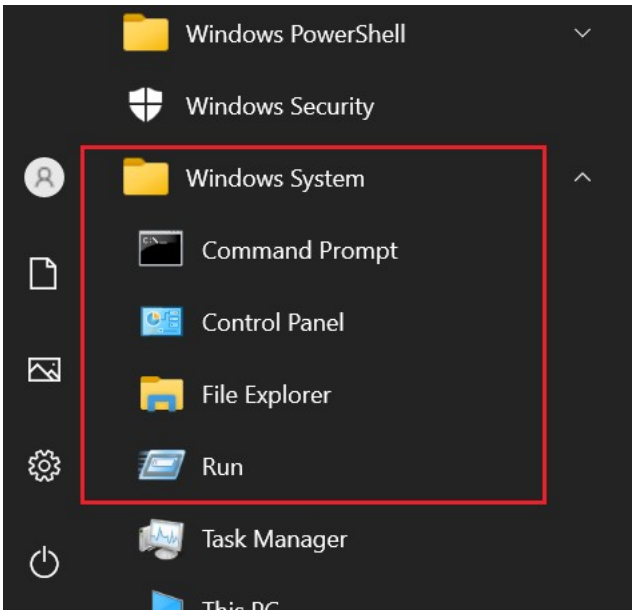


In the form that opens, you must enter the address of the server «**fxstart.info**».

Information

Important: *It is advisable to check the current address of the trading server on the official website or in the online chat.*

To speed up the verification process, you can select the "**Command Prompt**" item from the «**Windows System**» group. If you often use this check, it is recommended to pin the necessary commands to the quick access panel.



If the connection to the trade server is unstable, you can increase the number of requests. This can be done with the command «**ping -n 10 fxstart.info**».

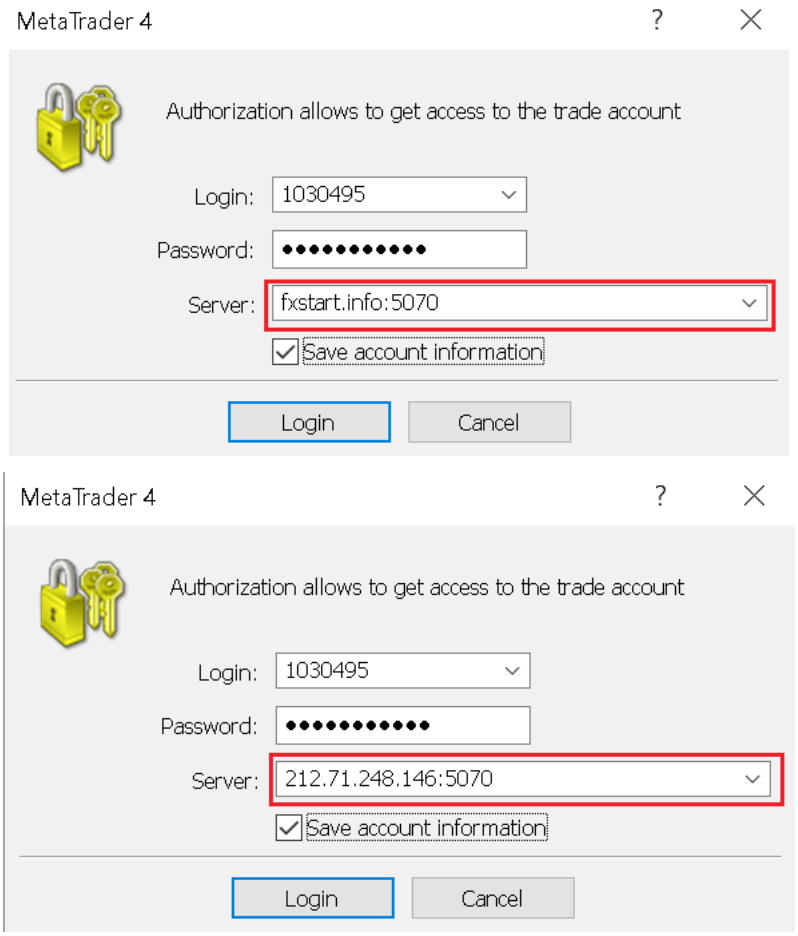
C:\WINDOWS\system32\cmd.exe

```
Microsoft Windows [Version 10.0.19045.3208]
(c) Microsoft Corporation. All rights reserved.

C:\Users\Alex>ping -n 10 fxstart.info

Pinging fxstart.info [212.71.248.146] with 32 bytes of data:
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48
Reply from 212.71.248.146: bytes=32 time=111ms TTL=48

Ping statistics for 212.71.248.146:
    Packets: Sent = 10, Received = 10, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 111ms, Maximum = 111ms, Average = 111ms

C:\Users\Alex>
```

Starting the terminal with the error «No connection»

If, after launching the trading terminal, the inscription «**No connection**» appears in the lower right corner and at the same time checking the connection with the trading server does not reveal any problems, it is recommended to check the version of the terminal and connect to the trading account using the domain name or IP address of the server.

To do this, in the authorization dialog, instead of the server name, you must specify the domain name or IP address of the server and the port for connection.

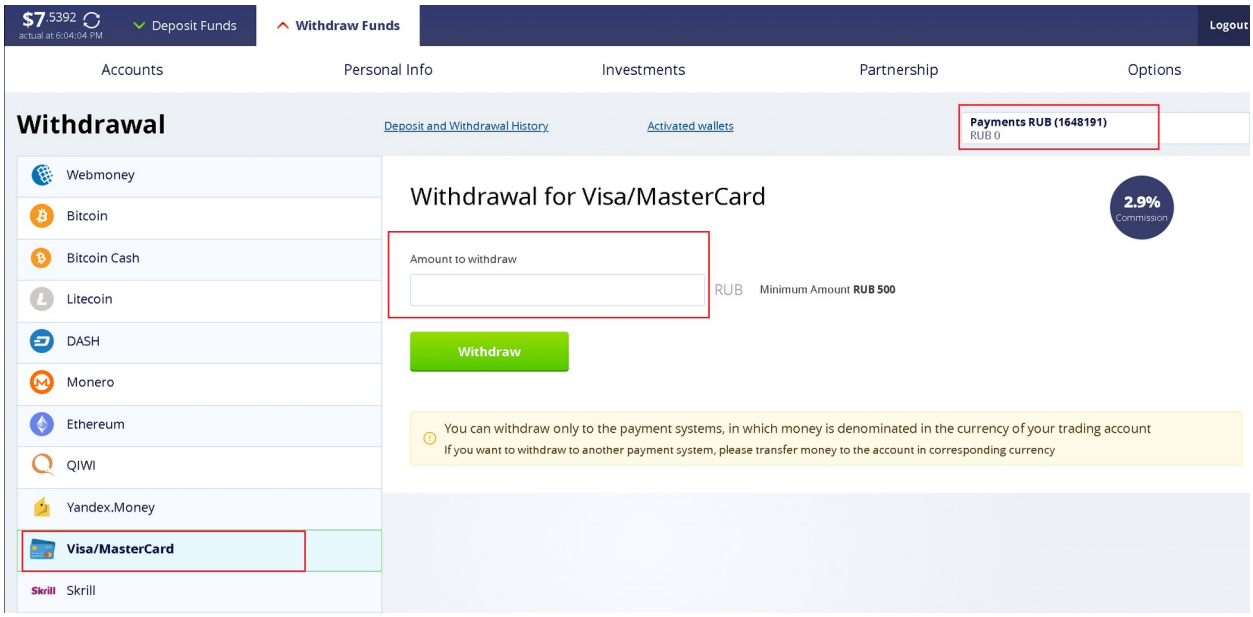


Information

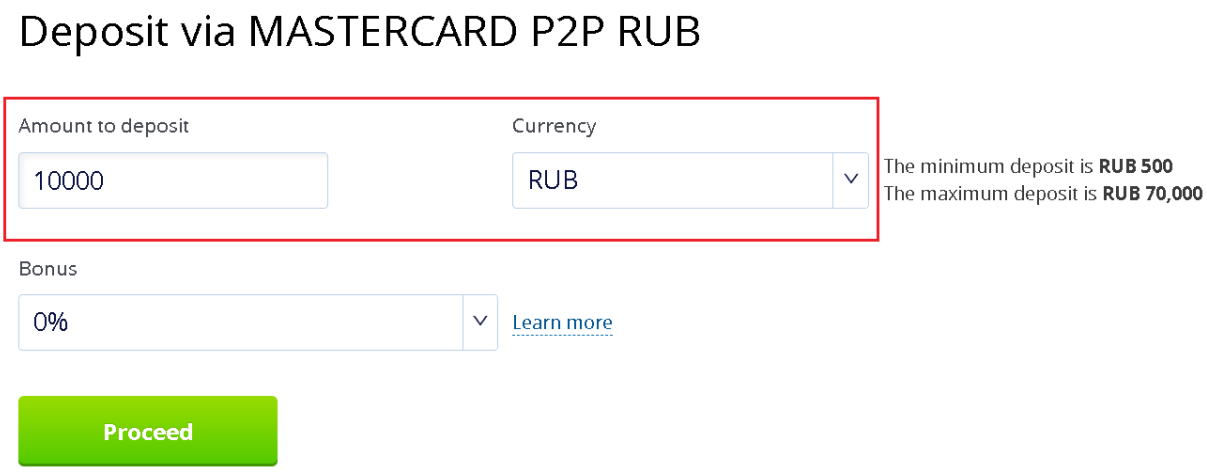
Important: *In case of connection problems, it is recommended to contact the support mail or online chat. If you do not specify the connection port «**5070**», the terminal will try to connect to the standard port «**443**» and an error will occur.*

Payment systems and financial transactions

Replenishment of the balance of real trading accounts



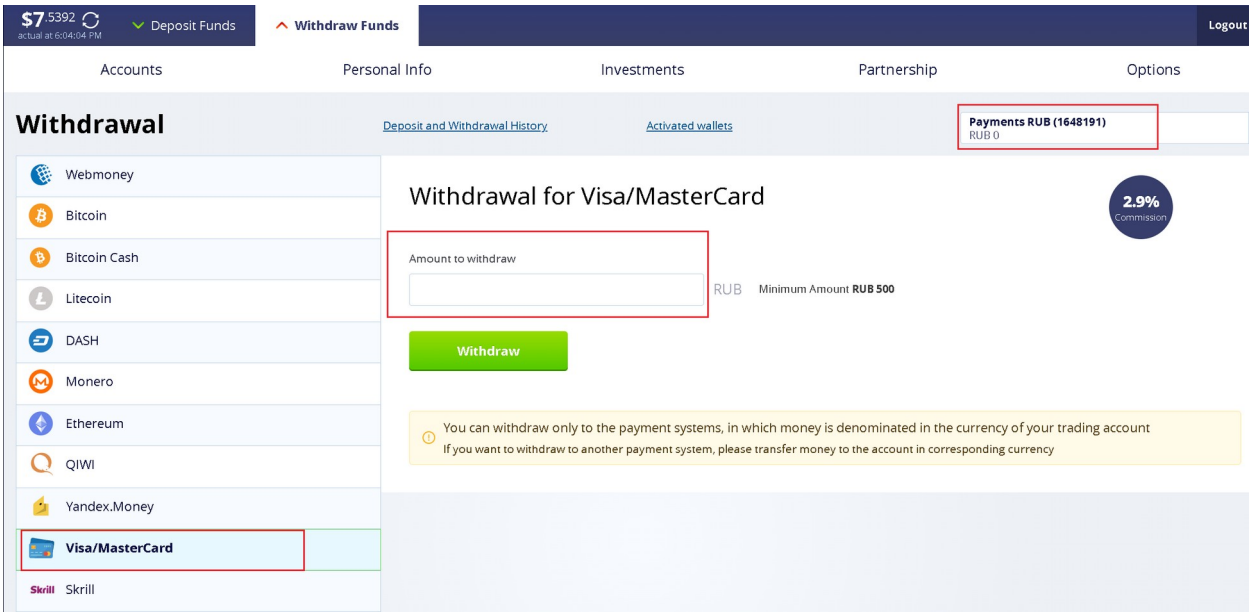
Пополнить реальный торгов можно в личном кабинете. Для этого нужно выбрать подходящую платежную систему и необходимый торговый счет. В списке с валютами необходимо выбрать нужную валюту и указать сумму пополнения.



Если при пополнении указать процент «Бонуса» в кредит торгового счета будет зачислена сумма равная указанному проценту от суммы пополнения.

К примеру: Если пополнить торговый счет на 1000 рублей и указать 100 процентов бонусных средств, то на баланс торгового счета будет зачислена основная сумма и такая же сумма будет зачислена в кредит указанного торгового счета.

Withdrawal of funds from a real trading account



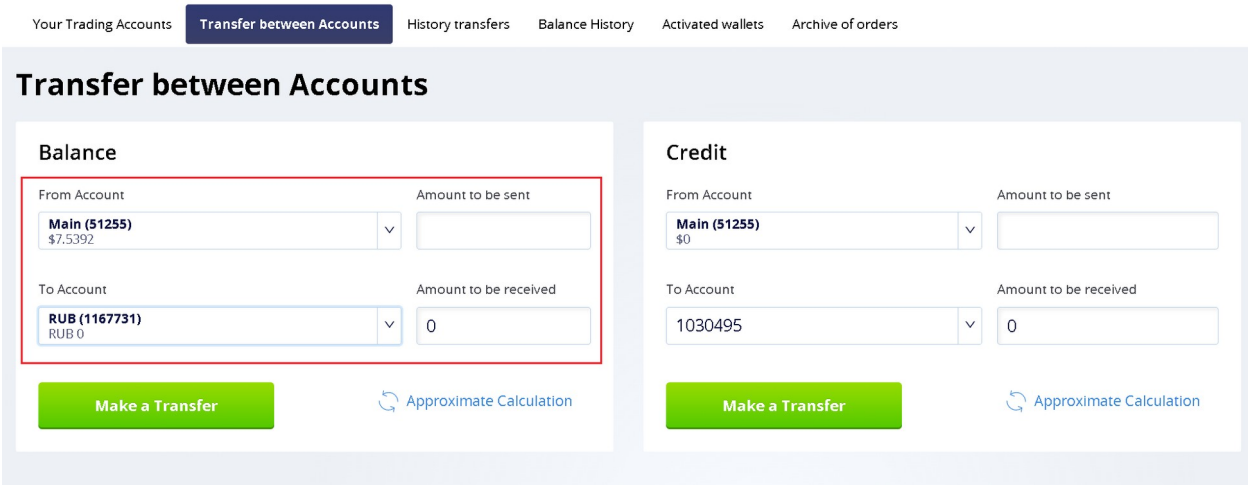
To deposit funds from a real trading account, you must select the required real trading account from the list, select the most suitable payment system and specify the withdrawal amount.

Information

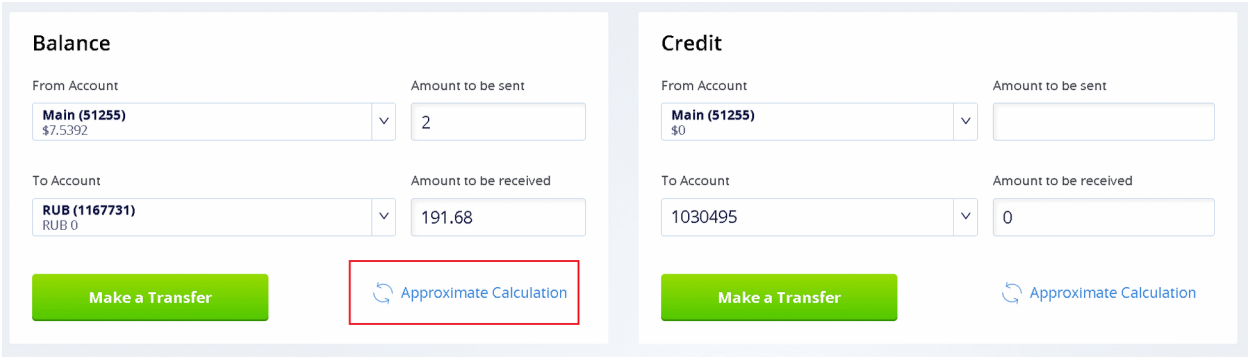
Important*: According to the rules of our company, the currency of the replenished trading account must match the currency of the payment system used for depositing and withdrawing funds. If there is no suitable trading account in your personal account, it will be added automatically.*

Transferring funds between real trading accounts

If you need to transfer funds between two real trading accounts, you can use your personal area.



In order to calculate the approximate amount that will be credited to the "recipient" trading account, you must perform the "**Approximate calculation**".



Information

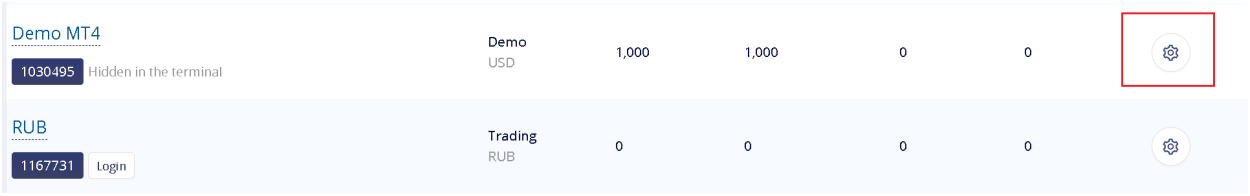
Please note*: The estimate is valid at the time of request. When transferring, the price may change. All transfers are made through the exchange.*

Warning

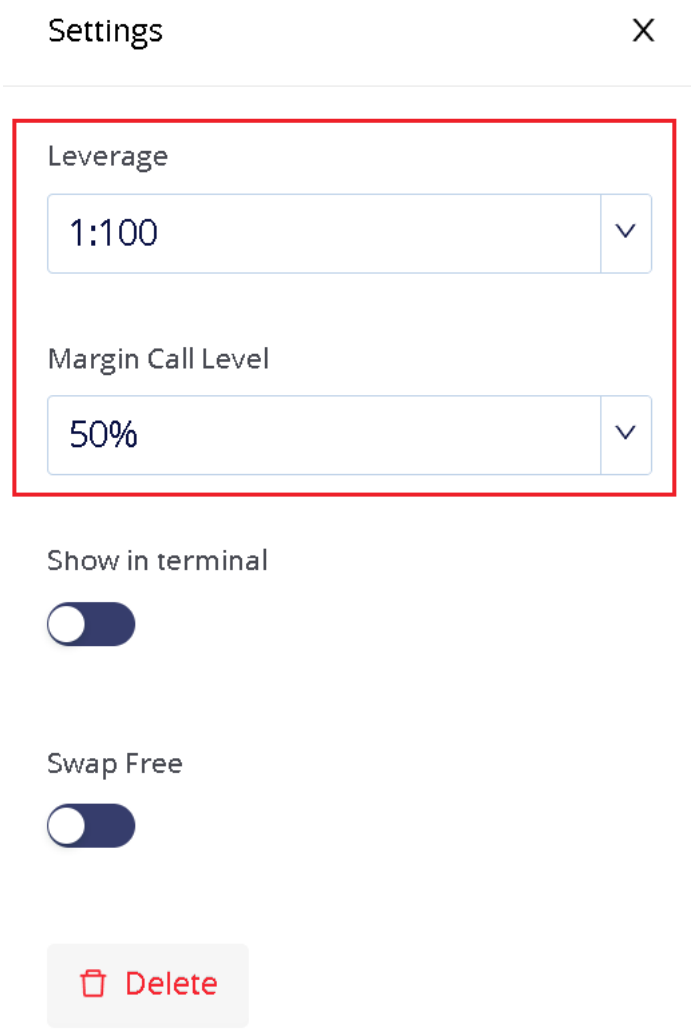
Important*: You can only transfer funds between real accounts. Any attempt to transfer funds from a demo account will be a scam.*

Changing the trading leverage and the "Margin Call" level

To change the trading leverage for real and demo accounts, you need to select the required trading account in your personal account.



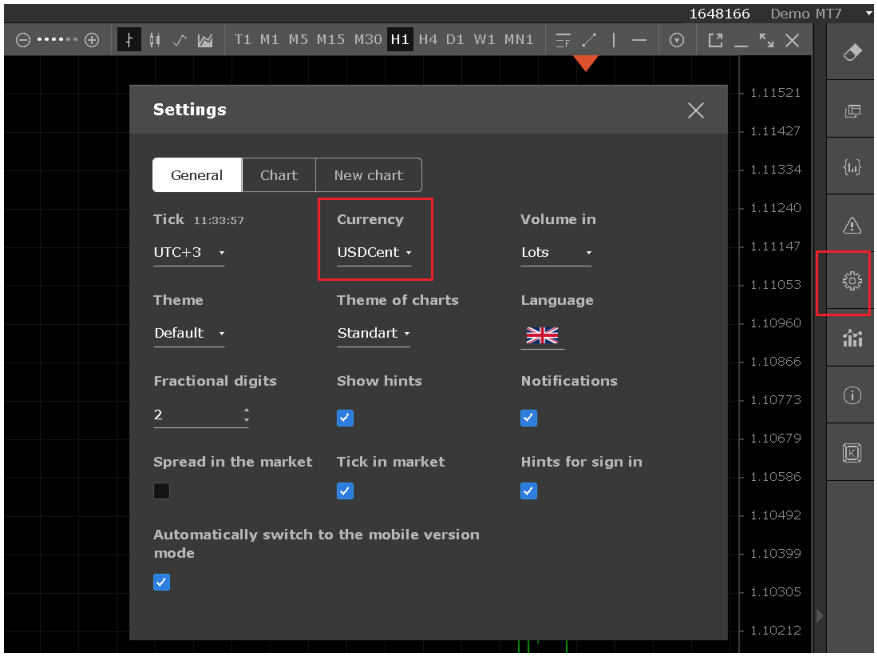
In the trading account settings, a trader can change the size of the trading leverage and other parameters of the trading account.



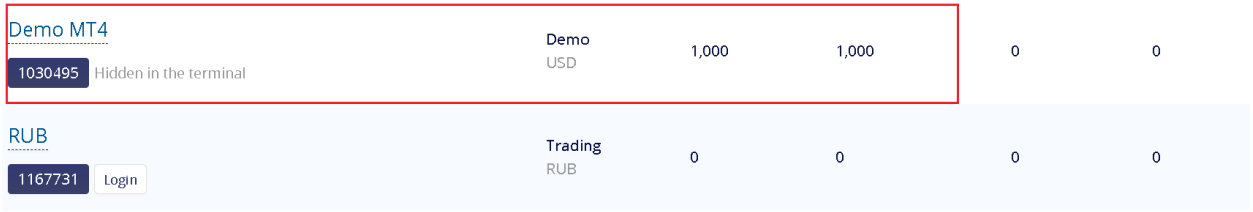
Cent (micro) trading accounts

There is no possibility to create micro-accounts with a balance in cents in your personal account. Despite this, you have the opportunity to work with accounts of this type.

To make trading operations with a balance in cents, you can use the trading terminal «**MobiusTrader 7**».



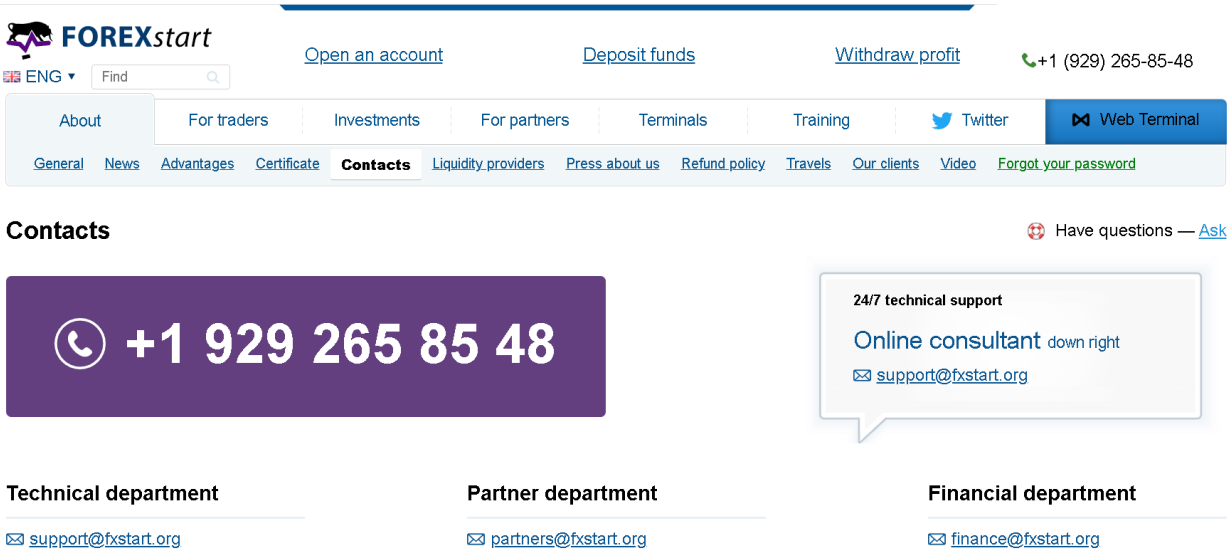
Displaying the balance in your personal area.



Displaying the balance in the trading terminal.

Changing or recovery the trading account password

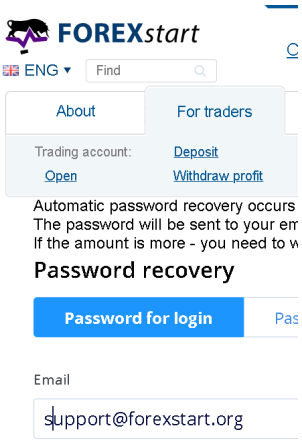
If you need to change or restore the password to the trading account, you must submit an application on the official website of the company.



Warning

Please note: *When changing the password to the trading account, the password to the personal area will also change.*

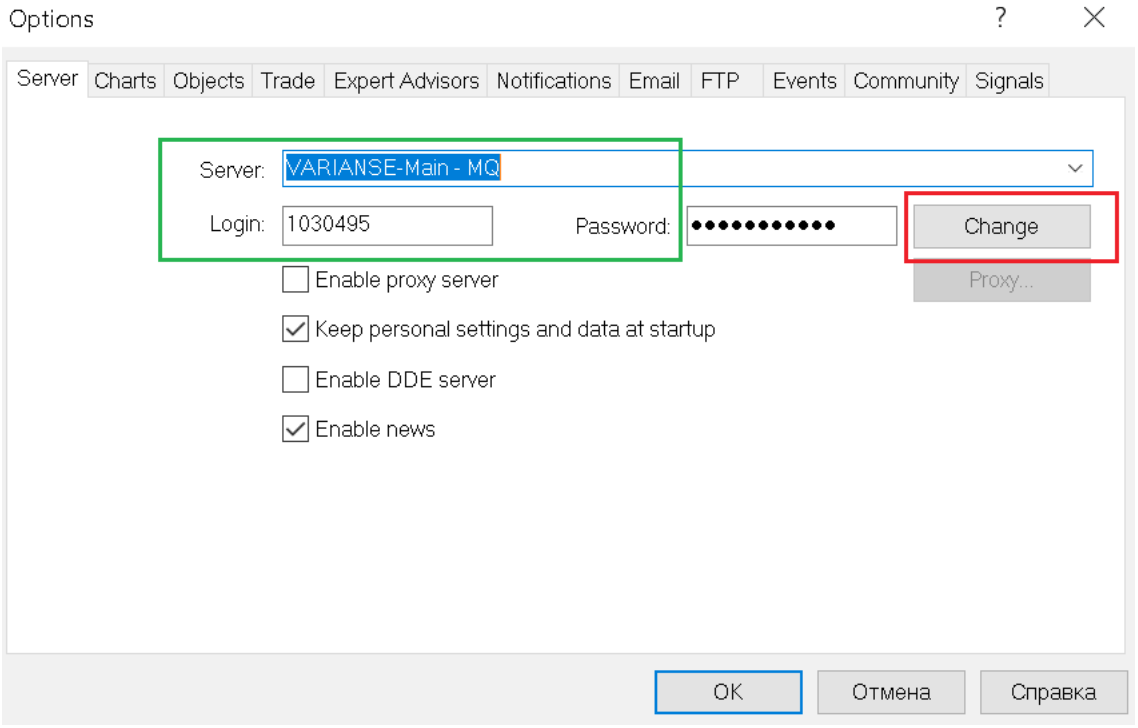
If you have forgotten your password or for some reason you need to change your current password, please indicate the email address you used when opening an account when filling out a specialized form on our website.



Important: Automatic password recovery occurs only if your account has a small amount of funds. The password is sent to your email if your account has less than $10.

If the amount is more - you need to send a selfie with a passport to boss@forexstart.org and indicate «Password recovery» in the subject line.

The procedure for filling out a specialized form on the official website is the only sure way to recover the password to a trading account. It is impossible to change the password in the trading terminal «**MetaTrader 4**».



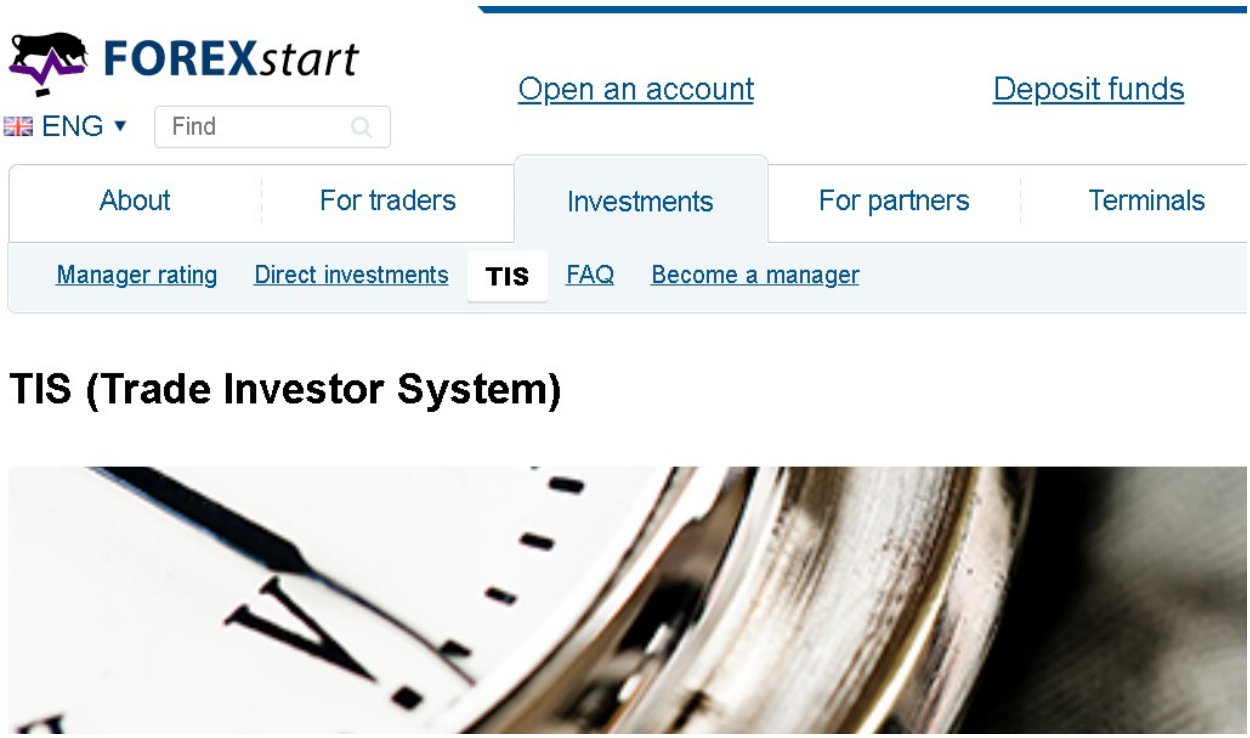
Warning

Please note*: Unfortunately, currently the system does not provide a password for investors (allowing only to view trades and trading account history).*

Services for monitoring trading accounts

Unfortunately, the system does not support the ability to connect trading accounts to classic monitoring services.

This is due to the absence of the so-called «**investor password**» in the system and some specific features of the trading server operation.



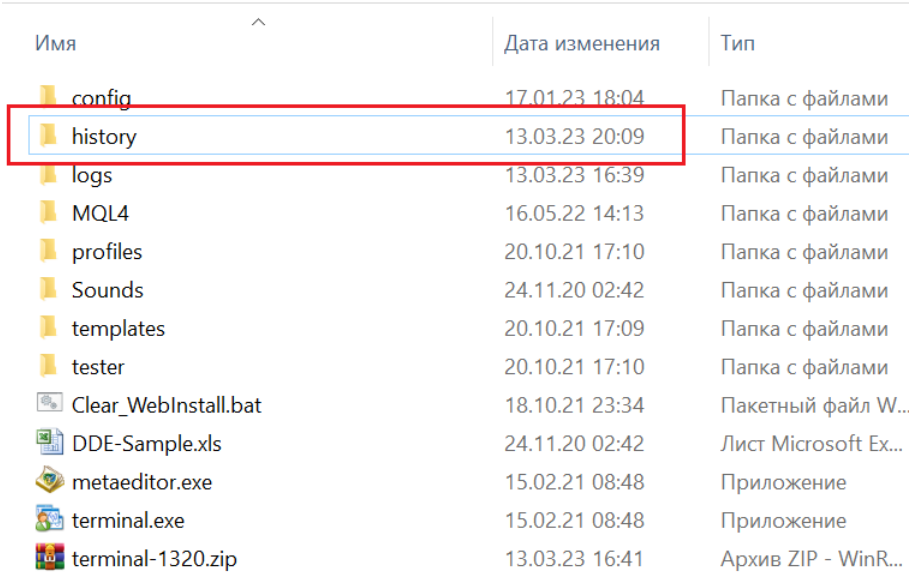
The only safest way to provide an investor with information about a trading account and trading operations on it is to participate in a specialized promotion for the management of «**TIS-accounts**».

Warning

Please note*: To participate in the management of «**TIS-accounts**», a trader needs to open a trading account of a special type. You can do this in your personal area.*

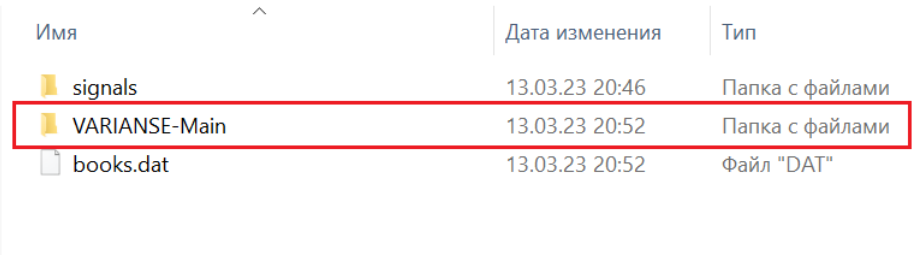
Quote history archive

The terminal stores quotes in the «**History**» directory.



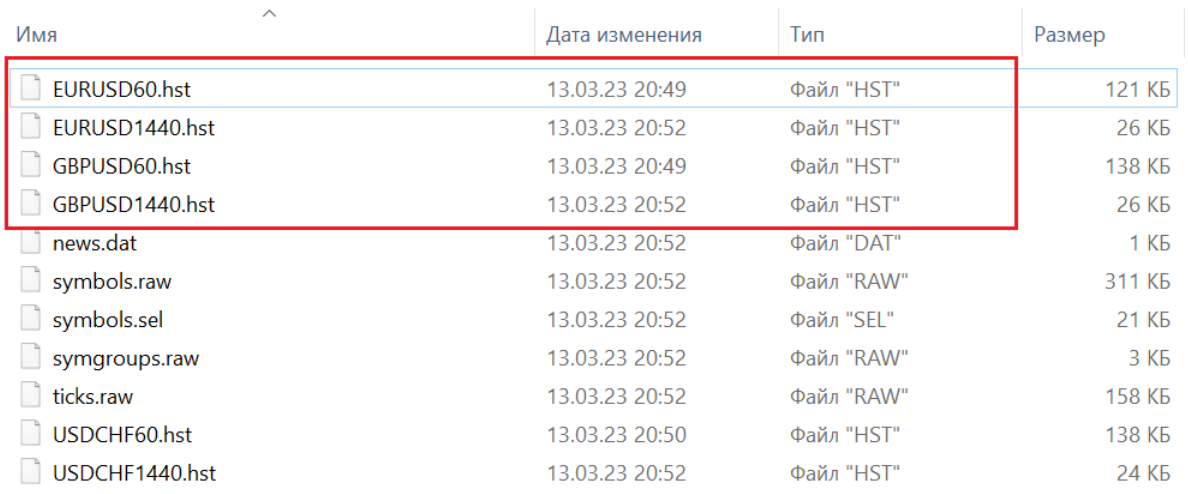
Имя	Дата изменения	Тип
config	17.01.23 18:04	Папка с файлами
history	13.03.23 20:09	Папка с файлами
logs	13.03.23 16:39	Папка с файлами
MQL4	16.05.22 14:13	Папка с файлами
profiles	20.10.21 17:10	Папка с файлами
Sounds	24.11.20 02:42	Папка с файлами
templates	20.10.21 17:09	Папка с файлами
tester	20.10.21 17:10	Папка с файлами
Clear_WebInstall.bat	18.10.21 23:34	Пакетный файл W...
DDE-Sample.xls	24.11.20 02:42	Лист Microsoft Ex...
metaeditor.exe	15.02.21 08:48	Приложение
terminal.exe	15.02.21 08:48	Приложение
terminal-1320.zip	13.03.23 16:41	Архив ZIP - WinR...

The history of quotes is stored in a folder with the name of the server of the brokerage company.



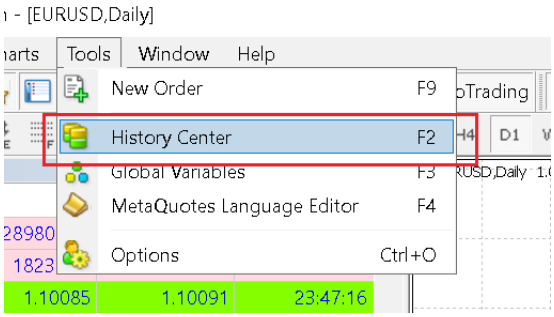
Имя	Дата изменения	Тип
signals	13.03.23 20:46	Папка с файлами
VARIANSE-Main	13.03.23 20:52	Папка с файлами
books.dat	13.03.23 20:52	Файл "DAT"

The data is stored in files with the "***.hst**" type. The file name consists of the name of the symbol and a number that determines the number of minutes in the period (timeframe).

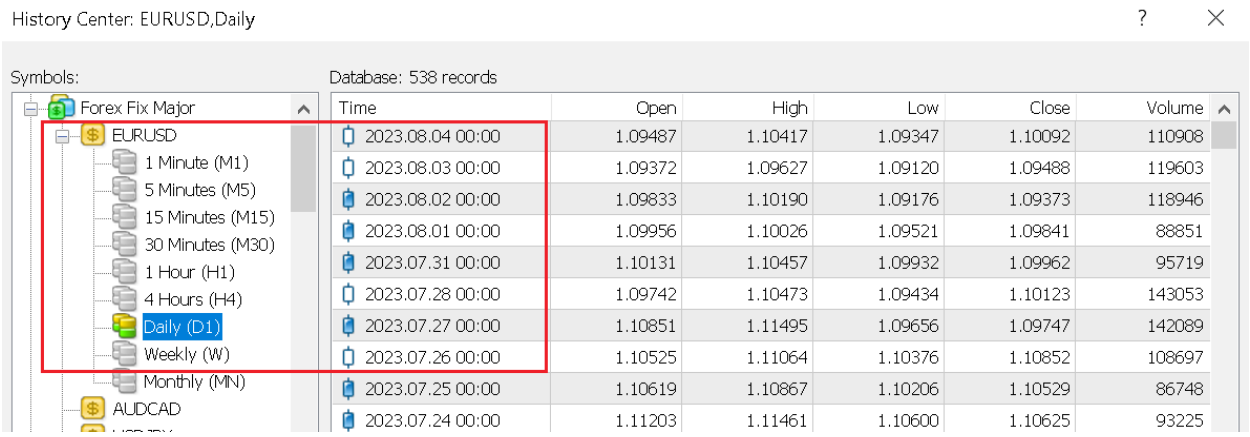


Имя	Дата изменения	Тип	Размер
EURUSD60.hst	13.03.23 20:49	Файл "HST"	121 КБ
EURUSD1440.hst	13.03.23 20:52	Файл "HST"	26 КБ
GBPUSD60.hst	13.03.23 20:49	Файл "HST"	138 КБ
GBPUSD1440.hst	13.03.23 20:52	Файл "HST"	26 КБ
news.dat	13.03.23 20:52	Файл "DAT"	1 КБ
symbols.raw	13.03.23 20:52	Файл "RAW"	311 КБ
symbols.sel	13.03.23 20:52	Файл "SEL"	21 КБ
symgroups.raw	13.03.23 20:52	Файл "RAW"	3 КБ
ticks.raw	13.03.23 20:52	Файл "RAW"	158 КБ
USDCHF60.hst	13.03.23 20:50	Файл "HST"	138 КБ
USDCHF1440.hst	13.03.23 20:52	Файл "HST"	24 КБ

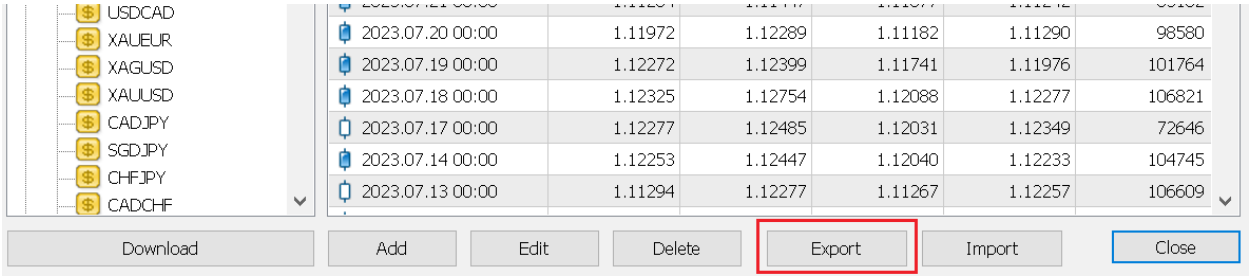
You can view the history of quotes in the trading terminal by selecting the **"History Center"** item in the **"Tools"** menu.



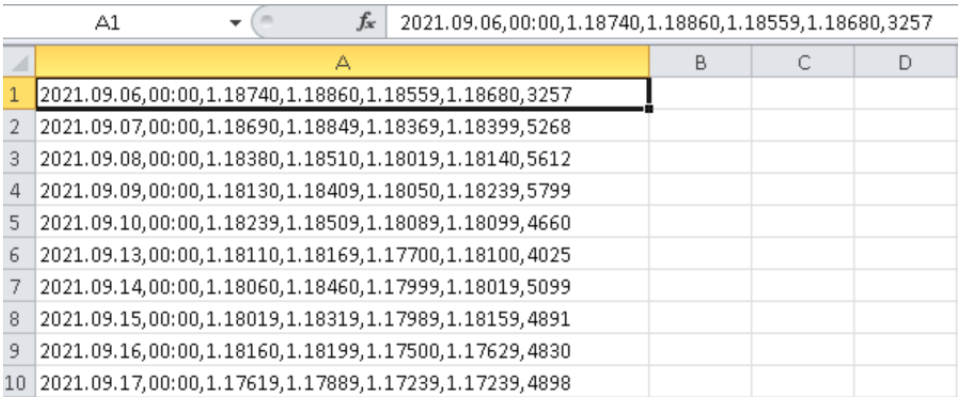
To view the history of quotes, you need to select the desired symbol and period.



You can download the history of quotes to a file using the "**Export**" button.

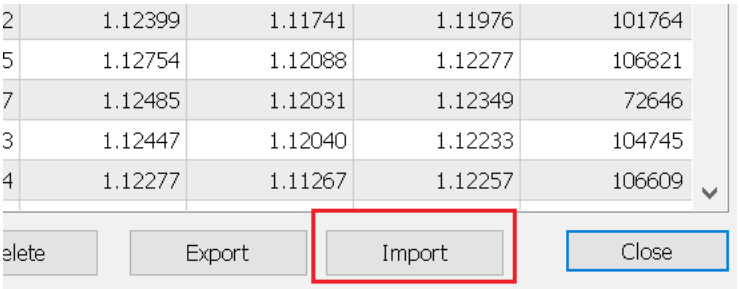


In the proposed dialog for saving the file, you must specify the file name and the location where you want to save it. For example, it can be the file **"EURUSD1440.csv"** with the history of quotes for the symbol **"EURUSD"** with the period **"D1"**. You can view the uploaded quotes using **"Microsoft Excel"**.

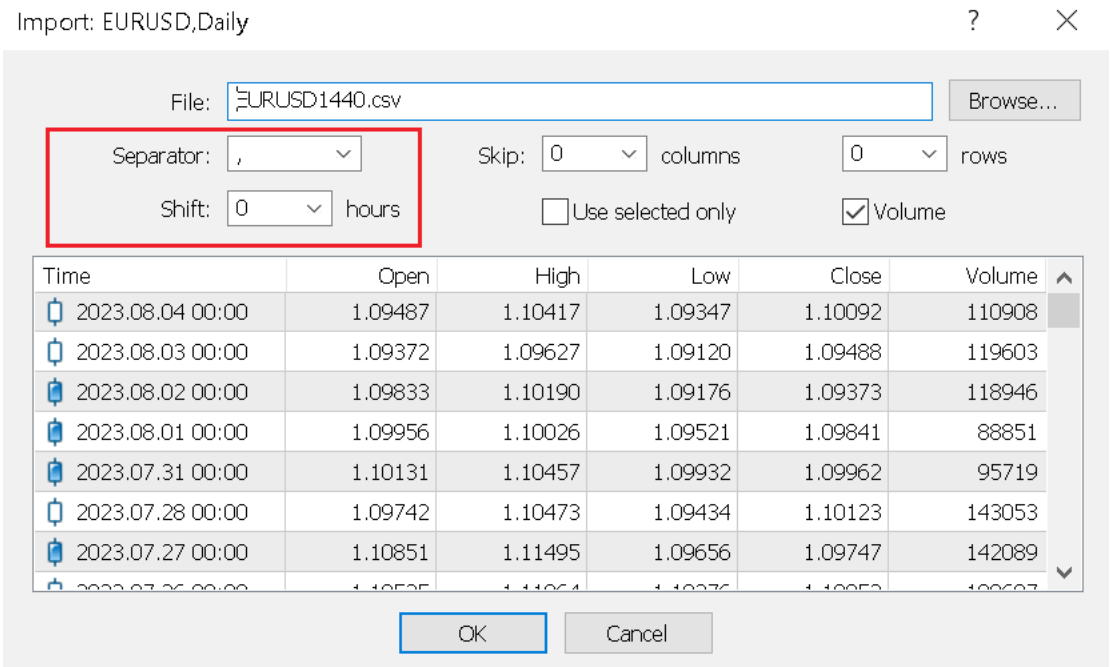


	A	B	C	D
1	2021.09.06,00:00,1.18740,1.18860,1.18559,1.18680,3257			
2	2021.09.07,00:00,1.18690,1.18849,1.18369,1.18399,5268			
3	2021.09.08,00:00,1.18380,1.18510,1.18019,1.18140,5612			
4	2021.09.09,00:00,1.18130,1.18409,1.18050,1.18239,5799			
5	2021.09.10,00:00,1.18239,1.18509,1.18089,1.18099,4660			
6	2021.09.13,00:00,1.18110,1.18169,1.17700,1.18100,4025			
7	2021.09.14,00:00,1.18060,1.18460,1.17999,1.18019,5099			
8	2021.09.15,00:00,1.18019,1.18319,1.17989,1.18159,4891			
9	2021.09.16,00:00,1.18160,1.18199,1.17500,1.17629,4830			
10	2021.09.17,00:00,1.17619,1.17889,1.17239,1.17239,4898			

You can add or sync the history of quotes from a file using the "**Import**" button.



In the dialog for importing quotes, you must select the source file, the separator character and specify the relative shift in hours. Skipping columns and rows is used when loading from files with a non-standard format.



For example, if the quotes in the source file have the time "**GMT**", and on the trade server the quotes are formed according to the time "**GMT + 3**", you need to specify "**+3**" hours as a shift.

Warning

Please note*: When downloading the history of quotes, you need to follow the symbol and period in the source file. It is also recommended to follow the loading sequence, in which the history with the periods that have a larger size is loaded first.*